




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9872																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7798321220																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	19-10-2023 05:49:48																						
Vendor Details :																									
Company Name/Client Name :	Armstrong (India) Constructions	Customer's Mobile :	7798321220	Name :	Sanket Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	1 camera no video issue																								
Technician Comment :	Checked from camera end power ok but ohms not getting so checked from dvr end Bnc was not connect proper so connect this properly working ok. Also reset date n time																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Checked from camera end power ok but ohms not getting so checked from dvr end Bnc was not connect proper so connect this properly working ok. Also reset date n time																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-11-2023 03:59:38</td><td>Atique Salmani</td><td>Closed</td><td></td><td>-</td></tr><tr><td>20-10-2023 11:33:18</td><td>Atique Salmani</td><td>Completed</td><td>Checked from camera end power ok but ohms not getting so checked from dvr end Bnc was not connect proper so connect this properly working ok. Also reset date n time</td><td></td></tr><tr><td>19-10-2023 05:49:57</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-11-2023 03:59:38	Atique Salmani	Closed		-	20-10-2023 11:33:18	Atique Salmani	Completed	Checked from camera end power ok but ohms not getting so checked from dvr end Bnc was not connect proper so connect this properly working ok. Also reset date n time		19-10-2023 05:49:57	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-10-2023 11:45:45</td><td>Atique Salmani</td><td>9 number camera godawun camera cable faulty cable approx 6 200 meter and 14 number camera power looping rejoin working ok.alsonone camera angel set .also cmoss battery need to chenged .</td></tr><tr><td>13-09-2023 01:25:12</td><td>DilshadKhan</td><td>Intercom dressing done and 3 line issu line location Perception and staff room and rest room resolved and solve and staff room ka phone not working all line ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	28-10-2023 11:45:45	Atique Salmani	9 number camera godawun camera cable faulty cable approx 6 200 meter and 14 number camera power looping rejoin working ok.alsonone camera angel set .also cmoss battery need to chenged .	13-09-2023 01:25:12	DilshadKhan	Intercom dressing done and 3 line issu line location Perception and staff room and rest room resolved and solve and staff room ka phone not working all line ok											
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