

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7230</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 7798321220                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                 | <b>Technician Mobile :</b>                                                                                 | 7262044153                                                                            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                                                                                                                                                                                                                                                                                        | 30-12-2022 10:59:03                                                                                        |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :             | Armstrong (India) Constructions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                                                                                                                                                                                                                                                                                                                             | 7798321220                                                                                                 | Name :                                                                                | Sanket Sir |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                 | Type :                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | Reception camera lining issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | Reception camera replace. Production cabine camera re conection. Office window bullet camera re conection.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | Reception camera replace. Production cabine camera re conection. Office window bullet camera re conection.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-12-2022 01:00:26</td><td>PravinJagade</td><td>Completed</td><td>Reception camera replace. Production cabine camera re conection. Office window bullet camera re conection.</td><td></td></tr><tr><td>30-12-2022 10:59:21</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                       |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 30-12-2022 01:00:26 | PravinJagade        | Completed    | Reception camera replace. Production cabine camera re conection. Office window bullet camera re conection.                                                                                                                                                                                                                                      |  | 30-12-2022 10:59:21 | PravinJagade | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                                     | Sign                                                                                  |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| 30-12-2022 01:00:26                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                                                                                                                                                                                                                                                                                                                                       | Reception camera replace. Production cabine camera re conection. Office window bullet camera re conection. |  |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| 30-12-2022 10:59:21                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                                                                                                                                                                                                                                                                                                             |                                                                                                            | -                                                                                     |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-12-2022 10:29:57</td><td>Siddhesh Chavan</td><td></td></tr><tr><td>26-12-2022 01:03:07</td><td>PravinJagade</td><td>camera replace. 1. boss cabine dome. 2. reseption area dome. 3. dvr room dome. 4. store room bullet 5. sand material area bullet 2 rojet box install. 4 RJ 11 connector use. 3 dc and 3 BNC use. 3 meter cable use. 3 intercome cable not working cable not found. production room 2 intercome connect working k. 3 intercom cable distance 180</td></tr></tbody></table> |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            | Date Time | Technician Name | Remark | 29-12-2022 10:29:57 | Siddhesh Chavan |                     | 26-12-2022 01:03:07 | PravinJagade | camera replace. 1. boss cabine dome. 2. reseption area dome. 3. dvr room dome. 4. store room bullet 5. sand material area bullet 2 rojet box install. 4 RJ 11 connector use. 3 dc and 3 BNC use. 3 meter cable use. 3 intercome cable not working cable not found. production room 2 intercome connect working k. 3 intercom cable distance 180 |                                                                                       |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                                                                                                                                                                                                                                                                                          |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| 29-12-2022 10:29:57                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |
| 26-12-2022 01:03:07                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | camera replace. 1. boss cabine dome. 2. reseption area dome. 3. dvr room dome. 4. store room bullet 5. sand material area bullet 2 rojet box install. 4 RJ 11 connector use. 3 dc and 3 BNC use. 3 meter cable use. 3 intercome cable not working cable not found. production room 2 intercome connect working k. 3 intercom cable distance 180 |                                                                                                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                                                                                                                                                                                                                                                 |                                                                                       |                     |              |     |  |   |