


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4097					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7798321220				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	23-10-2021 10:44:14		
Vendor Details :					
Company Name/Client Name :	Armstrong (India) Constructions	Customer's Mobile :	7798321220	Name :	Sanket Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	cCTV-Intercom				
Complain :	camera flickering issue & 2-3 intercom issue				
Technician Comment :	DVR check 16 camera ok working also only DVR side BNC pin connection proper and ok working recording check 5 /June/21 to 23 /SEP/21 available recording in DVR frame rate bit rate 18/680 resulation 4CIF and intercom line check line ok instrument issue and inform to Sanket sir new cabin work pending bcz not cable done properly				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	DVR check 16 camera ok working also only DVR side BNC pin connection proper and ok working recording check 5 /June/21 to 23 /SEP/21 available recording in DVR frame rate bit rate 18/680 resulation 4CIF and intercom line check line ok instrument issue and inform to Sanket sir new cabin work pending bcz not cable done properly				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	29-10-2021 04:52:39	Ravi Rajbhar	Closed		-
	23-10-2021 01:37:07	Ravi Rajbhar	Completed	DVR check 16 camera ok working also only DVR side BNC pin connection proper and ok working recording check 5 /June/21 to 23 /SEP/21 available recording in DVR frame rate bit rate 18/680 resulation 4CIF and intercom line check line ok instrument issue and inform to Sanket sir new cabin work pending bcz not cable done properly	
	23-10-2021 10:44:28	Ravi Rajbhar	New		-
	23-10-2021 10:44:15	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	27-10-2021 10:50:00	Ravi Rajbhar	two new instrument install with cabling (old pipes ued) cable ued 16 mtr and Lebour room all line ok working only instrument issue also inform to Sanket sir		
	25-08-2021 10:55:01	Atique Salmani			