

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2662</b> |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|---------------------|--------|------------|-----------|-----------------|--------|---------------------|------------|-------------------------------------|---------------------|------------------|--------------------------------------------------------------------------------------------|---|---------------------|--|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                               |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 7798321220                                                                                                                                                                                                                                                                                                                                                                           |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Technician Name :</b>               |                                                                                                                                                                                                                                                                                                                                                                                      | <b>Technician Mobile :</b>                                                                 |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                                   | 03-02-2021 03:08:07 |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| Company Name/Client Name :             | Armstrong (India) Constructions                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                                                                        | 7798321220          | Name : | Sanket Sir |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                  | Type :                                                                                     |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Complain :</b>                      | 2 camera issue                                                                                                                                                                                                                                                                                                                                                                       |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                             |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Remark :</b>                        | cable was cutted by rat joint done working ok                                                                                                                                                                                                                                                                                                                                        |                                                                                            |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-02-2021 03:09:21</td><td></td><td>Completed</td><td></td><td>-</td></tr><tr><td>03-02-2021 03:08:07</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                          |                                                                                            |                     |        |            | Date Time | Technician Name | Status | Remark              | Sign       | 03-02-2021 03:09:21                 |                     | Completed        |                                                                                            | - | 03-02-2021 03:08:07 |  | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                                     | Remark              | Sign   |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| 03-02-2021 03:09:21                    |                                                                                                                                                                                                                                                                                                                                                                                      | Completed                                                                                  |                     | -      |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| 03-02-2021 03:08:07                    |                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                        |                     | -      |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-06-2023 10:19:51</td><td>Sonu Kumar</td><td>CCTV ppm done and intercom ppm done</td></tr><tr><td>17-05-2023 10:44:26</td><td>Prashant Nikalje</td><td>prashant old visited site 18.05.2023 office out side camera issued resolved replace camera</td></tr></tbody></table> |                                                                                            |                     |        |            | Date Time | Technician Name | Remark | 12-06-2023 10:19:51 | Sonu Kumar | CCTV ppm done and intercom ppm done | 17-05-2023 10:44:26 | Prashant Nikalje | prashant old visited site 18.05.2023 office out side camera issued resolved replace camera |   |                     |  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                                     |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| 12-06-2023 10:19:51                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                           | CCTV ppm done and intercom ppm done                                                        |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |
| 17-05-2023 10:44:26                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                     | prashant old visited site 18.05.2023 office out side camera issued resolved replace camera |                     |        |            |           |                 |        |                     |            |                                     |                     |                  |                                                                                            |   |                     |  |     |  |   |