## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E: vallabhsecure@yanoo.co.in							
Service Status Det	ails: VE10735						
Priority :	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	7798321220						
Technician Name :	Sonu Kumar		Tech	nician Mobile 8454016444			
Ticket Type:	Complain	Date & Time	: 02-0	2-2024 02:15:45			
Vendor Details :			•				
Company Name/Client Name :	Armstrong Constructions Vasai	Customer's Mobile :	7798	3321220	Name:	Sanket Sir	
Address:							
Mumbai,,,,Mah	arashtra						
AMC Details :					_		
Expiry Date :	01-01-1970 05:30:00		Type	:			
<b>Product Name:</b>	CCTV						
Complain:	1-2 camera no video and 1 -2 cameras blinking issue						
Technician Comment :	1 ip camera installation done and 1camera cable joint working ok and 2 camera blinking issue resolved working ok dvr end cable short that's why camera is blinking issue						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	1 ip camera installation done and 1camera cable joint working ok and 2 camera blinking issue resolved working ok dvr end cable short that's why camera is blinking issue						
Status History :	Date Time	Technician Name	Status	Remark		Sign	
	05-02-2024 05:11:54	Sonu Kumar	Completed	1 ip camera installation done and 1 camera cable joint working ok and 2 camera blinking issue resolved working ok dvr end cable short that's why camera is blinking issue		Awahk Fi	
	05-02-2024 11:33:07	Sonu Kumar	New			-	
Previous Complain	Date Time	Technician Name		Remark			
History:	14-02-2024 01:05:00	Sonu Kumar	When visited all cameras working already on PC cameras not able to view work done				
	24-01-2024 01:24:19	Ravi Rajbhar	one camera old of issue resolved and ok working done change bnc dc pin main gate and one camera small cabin back distribution issue resolved and one lining issue bcz camera joint				