

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6802</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|--------------|--------------|---------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821745351                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                       | <b>Technician Mobile :</b>                              | 7262044153                                                                            |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                                                                                              | 10-11-2022 11:27:57                                     |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :             | Mehta Kunj - Rite Developers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                                                                                                                   | 9821745351                                              | Name :                                                                                | Sanjeev Sir |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                       | Type :                                                  |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | Flat no 302 line issue or instrument issue need to check and reception intercom issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | line ok but phone issu neet to new phone cable cheking.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | line ok but phone issu neet to new phone cable cheking.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                       |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-11-2022 12:23:39</td><td>PravinJagade</td><td>Completed</td><td></td><td>-</td></tr><tr><td>10-11-2022 02:45:15</td><td>PravinJagade</td><td>Work Pending</td><td>line ok but phone issu neet to new phone cable cheking.</td><td></td></tr><tr><td>10-11-2022 11:30:14</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                       |                                                         |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 12-11-2022 12:23:39                                                                                                                    | PravinJagade        | Completed       |                                                                                                                                                       | - | 10-11-2022 02:45:15 | PravinJagade | Work Pending | line ok but phone issu neet to new phone cable cheking. |  | 10-11-2022 11:30:14 | PravinJagade | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                                                                                                | Remark                                                  | Sign                                                                                  |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| 12-11-2022 12:23:39                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                                                                                                             |                                                         | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| 10-11-2022 02:45:15                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Work Pending                                                                                                                                          | line ok but phone issu neet to new phone cable cheking. |  |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| 10-11-2022 11:30:14                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                                   |                                                         | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-11-2022 11:07:19</td><td>PravinJagade</td><td>all flat intercaom check. Watchmen cabine line ok but phone issue. and society office phone incoming call ringing isseu and code check</td></tr><tr><td>18-08-2022 10:49:50</td><td>Siddhesh Chavan</td><td>702 line ok phone issue and 104 flat no issues resolved new programing done and Watchmen table intercom working okay and office intercom working okay</td></tr></tbody></table>                              |                                                                                                                                                       |                                                         |                                                                                       |             | Date Time | Technician Name | Remark | 10-11-2022 11:07:19 | PravinJagade | all flat intercaom check. Watchmen cabine line ok but phone issue. and society office phone incoming call ringing isseu and code check | 18-08-2022 10:49:50 | Siddhesh Chavan | 702 line ok phone issue and 104 flat no issues resolved new programing done and Watchmen table intercom working okay and office intercom working okay |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                                                                                                |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| 10-11-2022 11:07:19                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | all flat intercaom check. Watchmen cabine line ok but phone issue. and society office phone incoming call ringing isseu and code check                |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |
| 18-08-2022 10:49:50                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 702 line ok phone issue and 104 flat no issues resolved new programing done and Watchmen table intercom working okay and office intercom working okay |                                                         |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                        |                     |                 |                                                                                                                                                       |   |                     |              |              |                                                         |                                                                                       |                     |              |     |  |   |