

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11420</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|--------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|---------------|----------------------------------------------------------------|---------------------|-----------|--------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9821745351                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                | <b>Technician Mobile :</b>                       | 8454016444                                                                            |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                       | 19-04-2024 03:03:43                              |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Mehta Kunj - Rite Developers                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Customer's Mobile :</b>                                     | 9821745351                                       | <b>Name :</b>                                                                         | Sanjeev Sir |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                | <b>Type :</b>                                    |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                   | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                       | flat no. 702 and reception 2 line 99/100 not working                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>             | 702 and reception inle issue resolved working ok                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                         | 702 and reception inle issue resolved working ok                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-04-2024 01:07:45</td><td>Sonu Kumar</td><td>Completed</td><td>702 and reception inle issue resolved working ok</td><td></td></tr><tr><td>20-04-2024 10:00:17</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                |                                                  |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign          | 20-04-2024 01:07:45                                            | Sonu Kumar          | Completed | 702 and reception inle issue resolved working ok |  | 20-04-2024 10:00:17 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                         | Remark                                           | Sign                                                                                  |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| 20-04-2024 01:07:45                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                      | 702 and reception inle issue resolved working ok |  |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| 20-04-2024 10:00:17                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                            |                                                  | -                                                                                     |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-05-2024 03:29:02</td><td>PrashantSaroj</td><td>Intercom PPM done and all floor check <input type="checkbox"/></td></tr><tr><td>25-04-2024 03:36:17</td><td></td><td></td></tr></tbody></table>                                                                                                                                                            |                                                                |                                                  |                                                                                       |             | Date Time | Technician Name | Remark | 03-05-2024 03:29:02 | PrashantSaroj | Intercom PPM done and all floor check <input type="checkbox"/> | 25-04-2024 03:36:17 |           |                                                  |                                                                                       |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                         |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| 03-05-2024 03:29:02                     | PrashantSaroj                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Intercom PPM done and all floor check <input type="checkbox"/> |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |
| 25-04-2024 03:36:17                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                |                                                  |                                                                                       |             |           |                 |        |                     |               |                                                                |                     |           |                                                  |                                                                                       |                     |            |     |  |   |