## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Det	tails: VE7903						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9820423795						
Technician Name :	Prashant Nikalje		Technic:	nician Mobile 9664609225			
Ticket Type :	New Installation	Date & Time :	18-03-20	18-03-2023 10:32:45			
Vendor Details :	_		_				
Company Name/Client Name :	Mac Inorbit Malll	Customer's Mob	9820423	3795	Name :	Sanjeev Kulkarni	
Address :							
Mumbai , , , , Mah	narashtra						
AMC Details :	_				_		
Expiry Date :	01-01-1970 05:30:00		Type:				
<b>Product Name:</b>	CCTV						
Complain:	new 2tb hard disk and 1 new camera installation						
Technician Comment :	2 tb external hdd take to office for formeting for camera no 5 resolution $1280*720$ last and bit rate $12$ last						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	2 tb external hdd take to office for formeting for camera no 5 resolution 1280*720 last and bit rate 12 last 21.03.2023 - Backup issued DVR not supported hdd						
<b>Status History :</b>	Date Time	Technician Name	Status	I	Remark	Sign	
	21-03-2023 11:02:13	Prashant Nikalje	New			-	
	20-03-2023 05:08:15	Prashant Nikalje	Work Pending	for formeting	hdd take to office for camera no 5 80*720 last and bit		
	20-03-2023 04:47:47	Prashant Nikalje	New			-	
	18-03-2023 12:34:23	Prashant Nikalje	Work Pending	done set ang new portable over to arsha camera hand need to take need to form acces in Mac	mera installation el working ok and hard disk hand d sir and also old over and backup painding becz hdd ated and there is n pc for formated over hard disc .	Alshad	
	18-03-2023 10:32:54	Prashant Nikalje	New			-	

Previous Complain History:

Date Time	Technician Name	Remark
19-02-2020 12:09:12	Atique Salmani	one dvr installed and all settings done hdd formated aftr permission by kulkarni sir 4cameras working ok.