

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14470</b>       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------|-------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-------------------------------------------------------------------|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                             | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Created By :</b>                           | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>                   | 9325275974                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Technician Name :</b>                      | Maroof Raza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                               | <b>Technician Mobile :</b> | 7761863562    |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                          | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                                                                                                      | 11-04-2025 11:13:43        |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>             | Rahul International School - Boisar                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Customer's Mobile :</b>                                                                                                                                                    | 9325275974                 | <b>Name :</b> | Sanjeet Sir |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Address :</b>                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| Mumbai , boisar WEST , , 401501 , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>AMC Details :</b>                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                               | <b>Type :</b>              |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Product Name :</b>                         | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Complain :</b>                             | Gate DVR off issue and Admin PC Cameras not able to see                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Technician Comment :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Complain Operator :</b>                    | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Remark :</b>                               | gate dvr online and admin tv see to cameras                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                               |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Status History :</b>                       | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-04-2025 04:46:40</td><td>MaroofRaza</td><td>Completed</td><td></td><td>-</td></tr><tr><td>11-04-2025 11:13:51</td><td>MaroofRaza</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                     |                                                                                                                                                                               |                            |               |             | Date Time | Technician Name | Status | Remark              | Sign         | 11-04-2025 04:46:40                                                                                                                                                           | MaroofRaza          | Completed    |                                                                   | - | 11-04-2025 11:13:51 | MaroofRaza | New |  | - |
| Date Time                                     | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                                                                                                        | Remark                     | Sign          |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| 11-04-2025 04:46:40                           | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                                                                                     |                            | -             |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| 11-04-2025 11:13:51                           | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                                                           |                            | -             |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>            | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-03-2025 11:39:57</td><td>ManojPolekar</td><td>Gate dvr off issue solved and beep sounds issue solved camera nameing work done 1 camera angle setting work done Principal cabin camera foulty and cable break need to change</td></tr><tr><td>04-02-2025 10:17:37</td><td>ManojPolekar</td><td>Cctv ppm work done all camera working ok 1 DC 1 pair video baloon</td></tr></tbody></table> |                                                                                                                                                                               |                            |               |             | Date Time | Technician Name | Remark | 13-03-2025 11:39:57 | ManojPolekar | Gate dvr off issue solved and beep sounds issue solved camera nameing work done 1 camera angle setting work done Principal cabin camera foulty and cable break need to change | 04-02-2025 10:17:37 | ManojPolekar | Cctv ppm work done all camera working ok 1 DC 1 pair video baloon |   |                     |            |     |  |   |
| Date Time                                     | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                                                                                                        |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| 13-03-2025 11:39:57                           | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Gate dvr off issue solved and beep sounds issue solved camera nameing work done 1 camera angle setting work done Principal cabin camera foulty and cable break need to change |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |
| 04-02-2025 10:17:37                           | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Cctv ppm work done all camera working ok 1 DC 1 pair video baloon                                                                                                             |                            |               |             |           |                 |        |                     |              |                                                                                                                                                                               |                     |              |                                                                   |   |                     |            |     |  |   |