




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE12797</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9325275974																			
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	25-09-2024 10:55:52																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Rahul International School - Boisar	<b>Customer's Mobile :</b>	9325275974	<b>Name :</b>	Sanjeet Sir															
<b>Address :</b>																				
Mumbai , boisar WEST , , 401501 , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	1)B wing 2nd floor camera offline issue 2)Admin TV Cameras not showing issue																			
<b>Technician Comment :</b>	2nd floor dvr offline issue resolved working ok and 3rd floor 6 camera off issue resolved working and admin tv viving issue manual swicher issue need to change back gate dvr offline issue resolved working ok																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	2nd floor dvr offline issue resolved working ok and 3rd floor 6 camera off issue resolved working and admin tv viving issue manual swicher issue need to change back gate dvr offline issue resolved working ok																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-09-2024 03:34:08</td><td>Sonu Kumar</td><td>Work Pending</td><td>2nd floor dvr offline issue resolved working ok and 3rd floor 6 camera off issue resolved working and admin tv viving issue manual swicher issue need to change back gate dvr offline issue resolved working ok</td><td></td></tr><tr><td>27-09-2024 05:39:19</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-09-2024 03:34:08	Sonu Kumar	Work Pending	2nd floor dvr offline issue resolved working ok and 3rd floor 6 camera off issue resolved working and admin tv viving issue manual swicher issue need to change back gate dvr offline issue resolved working ok		27-09-2024 05:39:19	Sonu Kumar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-10-2024 10:22:22</td><td>AnkitKumar</td><td>HDD change DVR 1 Old one change DVR1 to NVR Ground floor</td></tr><tr><td>14-10-2024 03:47:29</td><td>AnkitKumar</td><td>Change HDD NVR Ground floor to DVR 1 HDD working ok ( keeping office DVR HDD)</td></tr></tbody></table>					Date Time	Technician Name	Remark	22-10-2024 10:22:22	AnkitKumar	HDD change DVR 1 Old one change DVR1 to NVR Ground floor	14-10-2024 03:47:29	AnkitKumar	Change HDD NVR Ground floor to DVR 1 HDD working ok ( keeping office DVR HDD)						
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