




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11574																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9325275974																								
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153																					
Ticket Type :	Complain	Date & Time :	07-05-2024 10:20:31																						
Vendor Details :																									
Company Name/Client Name :	Rahul International School - Boisar	Customer's Mobile :	9325275974	Name :	Sanjeet Sir																				
Address :																									
Mumbai , boisar WEST , , 401501 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	1)CCTV recording issue in NVR 2)Reception area intercom not working 3)02 Camera from DVR Ground Floor needed to change the position Camera Location:1) Board Room 2) Fees Counter 3)First Floor A - wing Service is pending.																								
Technician Comment :	NVR recording issue resolve working done. NVR CMOS battery faulty. NVR NTP setting on date and time properly working. Reception area intercom cable not found. Fees counter camera sifting done 1 meter. First floor a wing all camera clean. Work complete																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	NVR recording issue resolve working done. NVR CMOS battery faulty. NVR NTP setting on date and time properly working. Reception area intercom cable not found. Fees counter camera sifting done 1 meter. First floor a wing all camera clean. Work complete																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-07-2024 05:36:23</td><td>PravinJagade</td><td>Completed</td><td>NVR recording issue resolve working done. NVR CMOS battery faulty. NVR NTP setting on date and time properly working. Reception area intercom cable not found. Fees counter camera sifting done 1 meter. First floor a wing all camera clean. Work complete</td><td></td></tr><tr><td>03-07-2024 11:06:09</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr><tr><td>03-07-2024 11:05:46</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-07-2024 05:36:23	PravinJagade	Completed	NVR recording issue resolve working done. NVR CMOS battery faulty. NVR NTP setting on date and time properly working. Reception area intercom cable not found. Fees counter camera sifting done 1 meter. First floor a wing all camera clean. Work complete		03-07-2024 11:06:09	PravinJagade	New		-	03-07-2024 11:05:46	PravinJagade	New		-
Date Time	Technician Name	Status	Remark	Sign																					
03-07-2024 05:36:23	PravinJagade	Completed	NVR recording issue resolve working done. NVR CMOS battery faulty. NVR NTP setting on date and time properly working. Reception area intercom cable not found. Fees counter camera sifting done 1 meter. First floor a wing all camera clean. Work complete																						
03-07-2024 11:06:09	PravinJagade	New		-																					
03-07-2024 11:05:46	PravinJagade	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	04-07-2024 12:15:27		
	19-03-2024 04:35:42	Neeraj Chauhan	3rd floor/ 2nd floor/ 1st floor and groung floor camera angale set and 3rd floor to 2 floor/ ground floor camera angle set physical lab 2 camera issue solve