




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10001																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9325275974																			
Technician Name :	Inzmam Ul Haq		Technician Mobile :	9625828221																
Ticket Type :	Complain	Date & Time :	07-11-2023 10:24:01																	
Vendor Details :																				
Company Name/Client Name :	Rahul International School - Boisar	Customer's Mobile :	9325275974	Name :	Sanjeet Sir															
Address :																				
Mumbai , boisar WEST , , 401501 , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	1)A wing 2nd floor dvr offline issue 2)Back gate dvr offline issue 3)A wing 3rd floor dvr offline issue 4)B wing ground floor and first floor nvr offline issue 5)B wing 2nd floor and 3rd floor nvr offline issue																			
Technician Comment :	All devices online A wing 1 st flr 102 cam pinkish issue solved A wing 2nd flr library blur issue not resolved A wing 3rd flr 308 camera pinkish issue not resolved A wing 3rd flr washroom area black /white issue solved A wing 3rd flr b wing pass facing camera not working A wing 3rd flr passage camera not working 1 pair video bolun																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	All devices online A wing 1 st flr 102 cam pinkish issue solved A wing 2nd flr library blur issue not resolved A wing 3rd flr 308 camera pinkish issue not resolved A wing 3rd flr washroom area black /white issue solved A wing 3rd flr b wing pass facing camera not working A wing 3rd flr passage camera not working 1 pair video bolun																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-11-2023 01:53:02</td><td>InzmamUl Haq</td><td>Completed</td><td>All devices online A wing 1 st flr 102 cam pinkish issue solved A wing 2nd flr library blur issue not resolved A wing 3rd flr 308 camera pinkish issue not resolved A wing 3rd flr washroom area black /white issue solved A wing 3rd flr b wing pass facing camera not working A wing 3rd flr passage camera not working 1 pair video bolun</td><td></td></tr><tr><td>07-11-2023 10:24:11</td><td>InzmamUl Haq</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-11-2023 01:53:02	InzmamUl Haq	Completed	All devices online A wing 1 st flr 102 cam pinkish issue solved A wing 2nd flr library blur issue not resolved A wing 3rd flr 308 camera pinkish issue not resolved A wing 3rd flr washroom area black /white issue solved A wing 3rd flr b wing pass facing camera not working A wing 3rd flr passage camera not working 1 pair video bolun		07-11-2023 10:24:11	InzmamUl Haq	New		-
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07-11-2023 10:24:11	InzmamUl Haq	New		-																

Previous Complain History :			
	Date Time	Technician Name	Remark
	09-12-2023 09:14:10	PravinJagade	All device getting online and system check.
	20-11-2023 10:14:44	Sonu Kumar	60 MTR hdmi extendar and 4port hdmi switcher Recruitment in sanjeet sir