


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6266					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	"26773485				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	27-08-2022 06:25:35		
Vendor Details :					
Company Name/Client Name :	Ashtavinayak Developers & Hospitality Pvt Ltd	Customer's Mobile :	"26773485	Name :	Sanjay
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-07-2020 12:00:00		Type :	Comprehensive	
Product Name :	Ppm				
Complain :	CCTV / EPABX /PA /Access/ Fire				
Technician Comment :	1.Fire ground floor issue resolved bynew connection from reception smoke detector . 2.And 108 washroom and bed room boath intercom issue resolved line ok phone not available . 3.208 boath intrcom working ok. 4.308 bedroom ok washroom cable need to changed from staircase junction to washroom 5.306 cable swap which one use not getting continuity so swap the other pair .boath working ok.also changed rj11 socket .South gate bullet need to changed And laundry dome need to changed Service lift 4th floor dome camera need to changed . 6.301 lock issue resolved by changed new battery 306 lock issue need to send in service center . 105 battery charged and also renew software.issue resolved . Lotus hall camera power drop so loop near camera for supply cable open lay 6 metr working ok . South gate bullet need to changed And laundry dome need to changed New camera mode didn't changed Service lift 4th floor dome camera need to changed . Terrace camera new installation done and Terrence camera installed near pool side . And bio matric machine collect for service center for chack .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1.Fire ground floor issue resolved bynew connection from reception smoke detector . 2.And 108 washroom and bed room boath intercom issue resolved line ok phone not available . 3.208 boath intrcom working ok. 4.308 bedroom ok washroom cable need to changed from staircase junction to washroom 5.306 cable swap which one use not getting continuity so swap the other pair .boath working ok.also changed rj11 socket .South gate bullet need to changed And laundry dome need to changed Service lift 4th floor dome camera need to changed . 6.301 lock issue resolved by changed new battery 306 lock issue need to send in service center . 105 battery charged and also renew software.issue resolved . Lotus hall camera power drop so loop near camera for supply cable open lay 6 metr working ok . South gate bullet need to changed And laundry dome need to changed New camera mode didn't changed Service lift 4th floor dome camera need to changed . Terrace camera new installation done and Terrence camera installed near pool side . And bio matric machine collect for service center for chack .				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	28-08-2022 07:09:39	Atique Salmani	Work Pending	1.Fire ground floor issue resolved bynew connection from reception smoke detector . 2.And 108 washroom and bed room boath intercom issue resolved line ok phone not available . 3.208 boath intrcom working ok. 4.308 bedroom ok washroom cable need to changed from staircase junction to washroom 5.306 cable swap which one use not getting continuity so swap the other pair .boath working ok.also changed rj11 socket .South gate bullet need to changed And laundry dome need to changed Service lift 4th floor dome camera need to changed . 6.301 lock issue resolved by changed new battery 306 lock issue need to send in service center . 105 battery charged and also renew software.issue resolved . Lotus hall camera power drop so loop near camera for supply cable open lay 6 metr working ok . South gate bullet need to changed And laundry dome need to changed New camera mode didn't changed Service lift 4th floor dome camera need to changed . Terrace camera new installation done and Terrence camera installed near pool side . And bio matric machine collect for service center for chack .	
	27-08-2022 06:25:48	Atique Salmani	New		-
	27-08-2022 06:25:35	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	07-04-2022 02:41:13		online support- godrej locks pc software install done		
	18-01-2022 10:49:11	AnilYadav			