







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6139</b>																																								
<b>Priority :</b>	Low																																							
<b>Created By :</b>	Admin - Apurva Vajaria																																							
<b>Complaint Mob. No. :</b>	9820701334																																							
<b>Technician Name :</b>	Chandan Yadav		<b>Technician Mobile :</b>	9833262842																																				
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	06-08-2022 11:48:42																																					
<b>Vendor Details :</b>																																								
Company Name/Client Name :	Laxmi Ply & Laminates	Customer's Mobile :	9820701334	Name :	Sanjay																																			
<b>Address :</b>																																								
Mumbai , Vile Parle East, Vile Parle, Mumbai, Maharashtra, India , , 400057 , Maharashtra																																								
<b>AMC Details :</b>																																								
Expiry Date :	22-07-2020 12:00:00		Type :	Non-Comprehensive																																				
<b>Product Name :</b>	CCTV																																							
<b>Complain :</b>	1 camera not working - 750/- visiting charges need to collect.																																							
<b>Technician Comment :</b>	all camera working ok and dvr drising .change the power supply and power supply 39222.cctv working ok collected to 750 .																																							
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																							
<b>Remark :</b>	all camera working ok and dvr drising .change the power supply and power supply 39222.cctv working ok collected to 750 .																																							
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-08-2022 06:24:23</td><td>ChandanYadav</td><td>Completed</td><td>all camera working ok and dvr drising .change the power supply and power supply 39222.cctv working ok collected to 750 .</td><td></td></tr><tr><td>09-08-2022 01:38:28</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>08-08-2022 12:02:39</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>06-08-2022 07:46:19</td><td>ChandanYadav</td><td>Awaiting Spares</td><td>SMPS need to changed 12 volts coming but cameras not working this SMPS amps weak so need to changed .</td><td></td></tr><tr><td>06-08-2022 11:49:06</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>06-08-2022 11:48:43</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-08-2022 06:24:23	ChandanYadav	Completed	all camera working ok and dvr drising .change the power supply and power supply 39222.cctv working ok collected to 750 .		09-08-2022 01:38:28	ChandanYadav	New		-	08-08-2022 12:02:39	ChandanYadav	New		-	06-08-2022 07:46:19	ChandanYadav	Awaiting Spares	SMPS need to changed 12 volts coming but cameras not working this SMPS amps weak so need to changed .		06-08-2022 11:49:06	ChandanYadav	New		-	06-08-2022 11:48:43	ChandanYadav	New		-
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<b>Previous Complain History :</b>			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	26-07-2022 11:08:30	Prashant Nikalje	Device offline install update version hikconnect app unbind and add device.
	21-06-2022 10:39:00	YogeshDesai	All camera are working with recording and also working in client pc software ivms4200