










Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5756																																																							
Priority :	Low																																																						
Created By :	Admin - Apurva Vajaria																																																						
Complaint Mob. No. :	9820701334																																																						
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																																																			
Ticket Type :	Complain	Date & Time :	21-06-2022 10:39:00																																																				
Vendor Details :																																																							
Company Name/Client Name :	Laxmi Ply & Laminates	Customer's Mobile :	9820701334	Name :	Sanjay																																																		
Address :																																																							
Mumbai , Vile Parle East, Vile Parle, Mumbai, Maharashtra, India , , 400057 , Maharashtra																																																							
AMC Details :																																																							
Expiry Date :	22-07-2020 12:00:00		Type :	Non-Comprehensive																																																			
Product Name :	CCTV																																																						
Complain :	1 new camera issue																																																						
Technician Comment :	All camera are working with recording and also working in client pc software ivms4200																																																						
Complain Operator :	Desktop - Apurva Vajaria																																																						
Remark :	All camera are working with recording and also working in client pc software ivms4200																																																						
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-07-2022 03:55:29</td><td>YogeshDesai</td><td>Completed</td><td>All camera are working with recording and also working in client pc software ivms4200</td><td></td></tr><tr><td>07-07-2022 03:01:16</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>30-06-2022 05:44:00</td><td>YogeshDesai</td><td>Work Pending</td><td>dvr installation done and dvr status also online but in iPhone 13 prp not supported so online panding .</td><td></td></tr><tr><td>30-06-2022 03:16:54</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>30-06-2022 03:16:49</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>21-06-2022 06:47:38</td><td>YogeshDesai</td><td>Work Pending</td><td>8 channel dvr 2 tb hdd 1 power adapter take to office for checking vga output issue</td><td></td></tr><tr><td>21-06-2022 04:48:00</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>21-06-2022 10:39:26</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>21-06-2022 10:39:00</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-07-2022 03:55:29	YogeshDesai	Completed	All camera are working with recording and also working in client pc software ivms4200		07-07-2022 03:01:16	YogeshDesai	New		-	30-06-2022 05:44:00	YogeshDesai	Work Pending	dvr installation done and dvr status also online but in iPhone 13 prp not supported so online panding .		30-06-2022 03:16:54	YogeshDesai	New		-	30-06-2022 03:16:49	YogeshDesai	New		-	21-06-2022 06:47:38	YogeshDesai	Work Pending	8 channel dvr 2 tb hdd 1 power adapter take to office for checking vga output issue		21-06-2022 04:48:00	YogeshDesai	New		-	21-06-2022 10:39:26	YogeshDesai	New		-	21-06-2022 10:39:00	YogeshDesai	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	01-06-2022 12:55:22	Siddhesh Chavan	one camera install and working ok and dvr online ok and dvr firmware need upgrade and iPhone online viewing issue
	10-02-2022 10:43:16		attended by Sandeep 2 camera cable cut joint them and working ok 750/- visiting charges received.