

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1325					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9920219593				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	New Installation	Date & Time :	09-12-2019 11:10:55		
Vendor Details :					
Company Name/Client Name :	Sand Network	Customer's Mobile :	9920219593	Name :	Sandnetwork Mahesh & Minjal
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	accessories				
Complain :	3 RAM INSTALL				
Technician Comment :	On site reach Time : 11 :30 AM Comp Name : Sand Network Work : 3 User DDR 4 Ram installation Status : 1) Manish Sangle Dell Vostro 14 SN-2C7XPJ2 2) Vinod Kumar Lenovo 81B0 V330 SN-MP1GM9PF 3) RajKumar Yadav Dell Vostro 14 SN -5Z6XPJ2 ALL 3 user DDR 4 Ram Upgradation Done 3 user laptop slow issue also clear All work complete User Sign By : RajKumar Yadav				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 11 :30 AM Comp Name : Sand Network Work : 3 User DDR 4 Ram installation Status : 1) Manish Sangle Dell Vostro 14 SN-2C7XPJ2 2) Vinod Kumar Lenovo 81B0 V330 SN-MP1GM9PF 3) RajKumar Yadav Dell Vostro 14 SN -5Z6XPJ2 ALL 3 user DDR 4 Ram Upgradation Done 3 user laptop slow issue also clear All work complete User Sign By : RajKumar Yadav				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	09-12-2019 03:35:58	Dhiraj ManeMane	Completed	On site reach Time : 11 :30 AM Comp Name : Sand Network Work : 3 User DDR 4 Ram installation Status : 1) Manish Sangle Dell Vostro 14 SN-2C7XPJ2 2) Vinod Kumar Lenovo 81B0 V330 SN-MP1GM9PF 3) RajKumar Yadav Dell Vostro 14 SN -5Z6XPJ2 ALL 3 user DDR 4 Ram Upgradation Done 3 user laptop slow issue also clear All work complete User Sign By : RajKumar Yadav	
	09-12-2019 11:11:03	Dhiraj ManeMane	New		-
	09-12-2019 11:10:55	Dhiraj ManeMane	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	05-12-2019 10:58:32	Dhiraj ManeMane	On site reach Time : 10 AM Comp Name : Sand Network Work : Khushi user laptop Touch pad issue Status : 1) Khushi Chadha Dell Latitude 3490 Touch pad driver update & Slow+hang issue resolved. SN-C4L4YR2 2) Yash Kamble Rental laptops BK004 HP laptop Antivirus issue & Slow +Hang issue resolved. Work complete done. User Sign By : Khushi Chadha		
	04-12-2019 05:45:42	Manish Dhangar	2 laptop 2 adater delivery den		