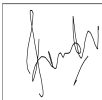
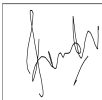
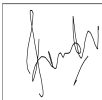


B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1297																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9920219593																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	05-12-2019 10:58:32																						
Vendor Details :																									
Company Name/Client Name :	Sand Network	Customer's Mobile :	9920219593	Name :	Sandnetwork Mahesh & Minjal																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	laptop issue																								
Complain :	touch pad issue																								
Technician Comment :	On site reach Time : 10 AM Comp Name : Sand Network Work : Khushi user laptop Touch pad issue Status : 1) Khushi Chadha Dell Latitude 3490 Touch pad driver update & Slow+hang issue resolved. SN-C4L4YR2 2) Yash Kamble Rental laptops BK004 HP laptop Antivirus issue & Slow +Hang issue resolved. Work complete done. User Sign By : Khushi Chadha																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	On site reach Time : 10 AM Comp Name : Sand Network Work : Khushi user laptop Touch pad issue Status : 1) Khushi Chadha Dell Latitude 3490 Touch pad driver update & Slow+hang issue resolved. SN-C4L4YR2 2) Yash Kamble Rental laptops BK004 HP laptop Antivirus issue & Slow +Hang issue resolved. Work complete done. User Sign By : Khushi Chadha																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-12-2019 12:00:54</td><td>Dhiraj ManeMane</td><td>Completed</td><td>On site reach Time : 10 AM Comp Name : Sand Network Work : Khushi user laptop Touch pad issue Status : 1) Khushi Chadha Dell Latitude 3490 Touch pad driver update & Slow+hang issue resolved. SN-C4L4YR2 2) Yash Kamble Rental laptops BK004 HP laptop Antivirus issue & Slow +Hang issue resolved. Work complete done. User Sign By : Khushi Chadha</td><td></td></tr><tr><td>05-12-2019 10:58:46</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>05-12-2019 10:58:33</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-12-2019 12:00:54	Dhiraj ManeMane	Completed	On site reach Time : 10 AM Comp Name : Sand Network Work : Khushi user laptop Touch pad issue Status : 1) Khushi Chadha Dell Latitude 3490 Touch pad driver update & Slow+hang issue resolved. SN-C4L4YR2 2) Yash Kamble Rental laptops BK004 HP laptop Antivirus issue & Slow +Hang issue resolved. Work complete done. User Sign By : Khushi Chadha		05-12-2019 10:58:46	Dhiraj ManeMane	New		-	05-12-2019 10:58:33	Dhiraj ManeMane	New		-
Date Time	Technician Name	Status	Remark	Sign																					
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05-12-2019 10:58:46	Dhiraj ManeMane	New		-																					
05-12-2019 10:58:33	Dhiraj ManeMane	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	09-12-2019 11:10:55	Dhiraj ManeMane	On site reach Time : 11 :30 AM Comp Name : Sand Network Work : 3 User DDR 4 Ram installation Status : 1) Manish Sangle Dell Vostro 14 SN-2C7XPJ2 2) Vinod Kumar Lenovo 81B0 V330 SN-MP1GM9PF 3) RajKumar Yadav Dell Vostro 14 SN -5Z6XPJ2 ALL 3 user DDR 4 Ram Upgradation Done 3 user laptop slow issue also clear All work complete User Sign By : RajKumar Yadav
	04-12-2019 05:45:42	Manish Dhangar	2 laptop 2 adater delivery den