

B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1294																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9920219593																								
Technician Name :	Manish Dhangar		Technician Mobile :	9136841712																					
Ticket Type :	Complain	Date & Time :	04-12-2019 05:45:42																						
Vendor Details :																									
Company Name/Client Name :	Sand Network	Customer's Mobile :	9920219593	Name :	Sandnetwork Mahesh & Minjal																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	laptop delivery																								
Complain :	2 laptop rental bk 07 & bk 10																								
Technician Comment :	2 laptop 2 adater delivery den																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	2 laptop 2 adater delivery den																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-12-2019 10:24:32</td><td>Manish Dhangar</td><td>Completed</td><td>2 laptop 2 adater delivery den</td><td></td></tr><tr><td>04-12-2019 05:45:50</td><td>Manish Dhangar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-12-2019 05:45:42</td><td>Manish Dhangar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-12-2019 10:24:32	Manish Dhangar	Completed	2 laptop 2 adater delivery den		04-12-2019 05:45:50	Manish Dhangar	New		-	04-12-2019 05:45:42	Manish Dhangar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-12-2019 11:10:55</td><td>Dhiraj ManeMane</td><td>On site reach Time : 11 :30 AM Comp Name : Sand Network Work : 3 User DDR 4 Ram installation Status : 1) Manish Sangle Dell Vostro 14 SN-2C7XPJ2 2) Vinod Kumar Lenovo 81B0 V330 SN-MP1GM9PF 3) RajKumar Yadav Dell Vostro 14 SN -5Z6XPJ2 ALL 3 user DDR 4 Ram Upgradation Done 3 user laptop slow issue also clear All work complete User Sign By : RajKumar Yadav</td></tr><tr><td>05-12-2019 10:58:32</td><td>Dhiraj ManeMane</td><td>On site reach Time : 10 AM Comp Name : Sand Network Work : Khushi user laptop Touch pad issue Status : 1) Khushi Chadha Dell Latitude 3490 Touch pad driver update & Slow+hang issue resolved. SN-C4L4YR2 2) Yash Kamble Rental laptops BK004 HP laptop Antivirus issue & Slow +Hang issue resolved. Work complete done. User Sign By : Khushi Chadha</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-12-2019 11:10:55	Dhiraj ManeMane	On site reach Time : 11 :30 AM Comp Name : Sand Network Work : 3 User DDR 4 Ram installation Status : 1) Manish Sangle Dell Vostro 14 SN-2C7XPJ2 2) Vinod Kumar Lenovo 81B0 V330 SN-MP1GM9PF 3) RajKumar Yadav Dell Vostro 14 SN -5Z6XPJ2 ALL 3 user DDR 4 Ram Upgradation Done 3 user laptop slow issue also clear All work complete User Sign By : RajKumar Yadav	05-12-2019 10:58:32	Dhiraj ManeMane	On site reach Time : 10 AM Comp Name : Sand Network Work : Khushi user laptop Touch pad issue Status : 1) Khushi Chadha Dell Latitude 3490 Touch pad driver update & Slow+hang issue resolved. SN-C4L4YR2 2) Yash Kamble Rental laptops BK004 HP laptop Antivirus issue & Slow +Hang issue resolved. Work complete done. User Sign By : Khushi Chadha											
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