

B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
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Service Status Details : BK1214					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9920219593				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	20-11-2019 06:10:49		
Vendor Details :					
Company Name/Client Name :	Sand Network	Customer's Mobile :	9920219593	Name :	Sandnetwork Mahesh & Minjal
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	accessories				
Complain :	2 rental laptop data trf to another laptop + printer issue				
Technician Comment :	Comp Name : Sand Network User Name : Mahesh Work : 3 Laptop Rental Data Transfer to user laptop Status : Lenovo SN : R90SKNW4, R90SKNTK, R90SKPB1 3 LAPTOP slow issue clear + 1 Laptop SN R90SKNW4 DATA TRANSFER TO BK 003 HP LAPTOP NEXT WORK HAND OVER TO SHUBHAM				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	Comp Name : Sand Network User Name : Mahesh Work : 3 Laptop Rental Data Transfer to user laptop Status : Lenovo SN : R90SKNW4, R90SKNTK, R90SKPB1 3 LAPTOP slow issue clear + 1 Laptop SN R90SKNW4 DATA TRANSFER TO BK 003 HP LAPTOP NEXT WORK HAND OVER TO SHUBHAM				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	25-11-2019 06:32:29	Dhiraj Mane	Completed	Comp Name : Sand Network User Name : Mahesh Work : 3 Laptop Rental Data Transfer to user laptop Status : Lenovo SN : R90SKNW4, R90SKNTK, R90SKPB1 3 LAPTOP slow issue clear + 1 Laptop SN R90SKNW4 DATA TRANSFER TO BK 003 HP LAPTOP NEXT WORK HAND OVER TO SHUBHAM	
	21-11-2019 04:55:40	Dhiraj Mane	New		-
	21-11-2019 11:47:49	Dhiraj Mane	New		-
	20-11-2019 06:11:02	Dhiraj Mane	New		-
	20-11-2019 06:10:49	Dhiraj Mane	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	21-11-2019 04:56:06	Shubham Bhojne	payal and siddharth iser data ko data copy karke de diya bk 07 and bk 10 maise unke laptop me rajkumar sir ka laptop format karke de diya printer issue was resolve office activated parul		
	04-11-2019 11:43:47	Mayur Pitale	most user installation done remote users are pending		