

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1147																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9920219593																								
Technician Name :	Mayur Pitale		Technician Mobile :	9136841703																					
Ticket Type :	New Installation	Date & Time :	04-11-2019 11:43:47																						
Vendor Details :																									
Company Name/Client Name :	Sand Network	Customer's Mobile :	9920219593	Name :	Sandnetwork Mahesh & Minjal																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Antivirus																								
Complain :	securite install remaining																								
Technician Comment :	most user installation done remote users are pending																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	most user installation done remote users are pending																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-11-2019 12:52:14</td><td>Mayur Pitale</td><td>In Progress</td><td>most user installation done remote users are pending</td><td></td></tr><tr><td>04-11-2019 11:44:05</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>04-11-2019 11:43:47</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-11-2019 12:52:14	Mayur Pitale	In Progress	most user installation done remote users are pending		04-11-2019 11:44:05	Mayur Pitale	New		-	04-11-2019 11:43:47	Mayur Pitale	New		-
Date Time	Technician Name	Status	Remark	Sign																					
06-11-2019 12:52:14	Mayur Pitale	In Progress	most user installation done remote users are pending																						
04-11-2019 11:44:05	Mayur Pitale	New		-																					
04-11-2019 11:43:47	Mayur Pitale	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-12-2019 05:12:12</td><td>Manish Dhangar</td><td>rental ho laptop 1 adapter.power coad</td></tr><tr><td>11-12-2019 11:16:17</td><td>Dhiraj ManeMane</td><td>On site reach Time : 10:30 Comp Name : Sand Network Work : Rental laptops problem Status : Hp BK-003 laptop slow & Hang issue resolved Now laptop working fine work complete done. User Sign By : RajKumar Yadav</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-12-2019 05:12:12	Manish Dhangar	rental ho laptop 1 adapter.power coad	11-12-2019 11:16:17	Dhiraj ManeMane	On site reach Time : 10:30 Comp Name : Sand Network Work : Rental laptops problem Status : Hp BK-003 laptop slow & Hang issue resolved Now laptop working fine work complete done. User Sign By : RajKumar Yadav											
Date Time	Technician Name	Remark																							
12-12-2019 05:12:12	Manish Dhangar	rental ho laptop 1 adapter.power coad																							
11-12-2019 11:16:17	Dhiraj ManeMane	On site reach Time : 10:30 Comp Name : Sand Network Work : Rental laptops problem Status : Hp BK-003 laptop slow & Hang issue resolved Now laptop working fine work complete done. User Sign By : RajKumar Yadav																							