

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1063																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9920219593																								
Technician Name :	Mayur Pitale		Technician Mobile :	9136841703																					
Ticket Type :	New Installation	Date & Time :	15-10-2019 02:12:21																						
Vendor Details :																									
Company Name/Client Name :	Sand Network	Customer's Mobile :	9920219593	Name :	Sandnetwork Mahesh & Minjal																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Antivirus																								
Complain :	segrite install																								
Technician Comment :	segrite endpoint client installation done in 10 systems other installation will done by remote																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	segrite endpoint client installation done in 10 systems other installation will done by remote																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-10-2019 04:36:52</td><td>Mayur Pitale</td><td>Completed</td><td>segrite endpoint client installation done in 10 systems other installation will done by remote</td><td></td></tr><tr><td>15-10-2019 02:12:26</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>15-10-2019 02:12:22</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-10-2019 04:36:52	Mayur Pitale	Completed	segrite endpoint client installation done in 10 systems other installation will done by remote		15-10-2019 02:12:26	Mayur Pitale	New		-	15-10-2019 02:12:22	Mayur Pitale	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-11-2019 04:56:06</td><td>ShubhamBhojne</td><td>payal and siddharth iser data ko data copy karke de diya bk 07 and bk 10 maise unke laptop me rajkumar sir ka laptop format karke de diya printer issue was resolve office activated parul</td></tr><tr><td>20-11-2019 06:10:49</td><td>Dhiraj ManeMane</td><td>Comp Name : Sand Network User Name : Mahesh Work : 3 Laptop Rental Data Transfer to user laptop Status : Lenovo SN : R90SKNW4, R90SKNTK, R90SKPB1 3 LAPTOP slow issue clear + 1 Laptop SN R90SKNW4 DATA TRANSFER TO BK 003 HP LAPTOP NEXT WORK HAND OVER TO SHUBHAM</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-11-2019 04:56:06	ShubhamBhojne	payal and siddharth iser data ko data copy karke de diya bk 07 and bk 10 maise unke laptop me rajkumar sir ka laptop format karke de diya printer issue was resolve office activated parul	20-11-2019 06:10:49	Dhiraj ManeMane	Comp Name : Sand Network User Name : Mahesh Work : 3 Laptop Rental Data Transfer to user laptop Status : Lenovo SN : R90SKNW4, R90SKNTK, R90SKPB1 3 LAPTOP slow issue clear + 1 Laptop SN R90SKNW4 DATA TRANSFER TO BK 003 HP LAPTOP NEXT WORK HAND OVER TO SHUBHAM											
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