

B K Infotech

Regd. Office : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1016																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9920219593																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	26-09-2019 02:59:34																						
Vendor Details :																									
Company Name/Client Name :	Sand Network	Customer's Mobile :	9920219593	Name :	Sandnetwork Mahesh & Minjal																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	laptop issue																								
Complain :	Excell issue team viewer																								
Technician Comment :																									
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :																									
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-10-2019 01:07:07</td><td>Dhiraj ManeMane</td><td>Completed</td><td></td><td>-</td></tr><tr><td>26-09-2019 02:59:48</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>26-09-2019 02:59:35</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-10-2019 01:07:07	Dhiraj ManeMane	Completed		-	26-09-2019 02:59:48	Dhiraj ManeMane	New		-	26-09-2019 02:59:35	Dhiraj ManeMane	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-11-2019 04:56:06</td><td>ShubhamBhojne</td><td>payal and siddharth iser data ko data copy karke de diya bk 07 and bk 10 maise unke laptop me rajkumar sir ka laptop format karke de diya printer issue was resolve office activated parul</td></tr><tr><td>20-11-2019 06:10:49</td><td>Dhiraj ManeMane</td><td>Comp Name : Sand Network User Name : Mahesh Work : 3 Laptop Rental Data Transfer to user laptop Status : Lenovo SN : R90SKNW4, R90SKNTK, R90SKPB1 3 LAPTOP slow issue clear + 1 Laptop SN R90SKNW4 DATA TRANSFER TO BK 003 HP LAPTOP NEXT WORK HAND OVER TO SHUBHAM</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-11-2019 04:56:06	ShubhamBhojne	payal and siddharth iser data ko data copy karke de diya bk 07 and bk 10 maise unke laptop me rajkumar sir ka laptop format karke de diya printer issue was resolve office activated parul	20-11-2019 06:10:49	Dhiraj ManeMane	Comp Name : Sand Network User Name : Mahesh Work : 3 Laptop Rental Data Transfer to user laptop Status : Lenovo SN : R90SKNW4, R90SKNTK, R90SKPB1 3 LAPTOP slow issue clear + 1 Laptop SN R90SKNW4 DATA TRANSFER TO BK 003 HP LAPTOP NEXT WORK HAND OVER TO SHUBHAM											
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