

# karvy technologies pvt.ltd

Regd. Office :  
Support : | W :  
E : info@karvytech.in

| <b>Service Status Details : TRI62</b> |                                                                                                                                                                                                                          |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
|---------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------|--------|------------|-----------|-----------------|--------|---------------------|------|---------------------|--|-----|--|---|
| <b>Priority :</b>                     | High                                                                                                                                                                                                                     |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Created By :</b>                   | Admin - Karim                                                                                                                                                                                                            |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Complaint Mob. No. :</b>           | 8334935100                                                                                                                                                                                                               |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Technician Name :</b>              |                                                                                                                                                                                                                          | <b>Technician Mobile :</b> |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Ticket Type :</b>                  | Complain                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>   | 03-09-2021 01:22:56 |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                          |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| Company Name/Client Name :            | WSG-Salt Lake                                                                                                                                                                                                            | Customer's Mobile :        | 8334935100          | Name : | Sandip Das |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                          |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| Salt Lake , , , West Bengal           |                                                                                                                                                                                                                          |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                          |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| Expiry Date :                         | 01-01-1970 05:30:00                                                                                                                                                                                                      |                            | Type :              |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Product Name :</b>                 | Intrusion                                                                                                                                                                                                                |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Complain :</b>                     | MAGNETIC LOCK NOT WORKING                                                                                                                                                                                                |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Technician Comment :</b>           |                                                                                                                                                                                                                          |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Karim                                                                                                                                                                                                          |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Remark :</b>                       |                                                                                                                                                                                                                          |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-09-2021 01:22:56</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                     |        |            | Date Time | Technician Name | Status | Remark              | Sign | 03-09-2021 01:22:56 |  | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                          | Status                     | Remark              | Sign   |            |           |                 |        |                     |      |                     |  |     |  |   |
| 03-09-2021 01:22:56                   |                                                                                                                                                                                                                          | New                        |                     | -      |            |           |                 |        |                     |      |                     |  |     |  |   |
| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-09-2021 01:16:31</td><td></td><td></td></tr></tbody></table>                                                   |                            |                     |        |            | Date Time | Technician Name | Remark | 03-09-2021 01:16:31 |      |                     |  |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                          | Remark                     |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |
| 03-09-2021 01:16:31                   |                                                                                                                                                                                                                          |                            |                     |        |            |           |                 |        |                     |      |                     |  |     |  |   |