







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3865																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	7798068830																																		
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																															
Ticket Type :	Complain	Date & Time :	21-09-2021 10:07:02																																
Vendor Details :																																			
Company Name/Client Name :	Nandanvan Resort	Customer's Mobile :	7798068830	Name :	Sandesh Sir																														
Address :																																			
Mumbai , , , 401305 , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	Time And Attendance																																		
Complain :	biometric device on off issue & backup issue also																																		
Technician Comment :	Biometric device is working ok New battery installed in the device. old faulty battery returned to client.																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	Biometric device is working ok New battery installed in the device. old faulty battery returned to client.																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-10-2021 11:03:56</td><td>YogeshDesai</td><td>Completed</td><td>Biometric device is working ok New battery installed in the device. old faulty battery returned to client.</td><td></td></tr><tr><td>08-10-2021 09:52:24</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>21-09-2021 01:22:30</td><td>YogeshDesai</td><td>Work Pending</td><td>1 biometric device and power adapter checking purpose send to office.</td><td></td></tr><tr><td>21-09-2021 10:14:57</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>21-09-2021 10:07:02</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-10-2021 11:03:56	YogeshDesai	Completed	Biometric device is working ok New battery installed in the device. old faulty battery returned to client.		08-10-2021 09:52:24	YogeshDesai	New		-	21-09-2021 01:22:30	YogeshDesai	Work Pending	1 biometric device and power adapter checking purpose send to office.		21-09-2021 10:14:57	YogeshDesai	New		-	21-09-2021 10:07:02	YogeshDesai	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-07-2022 04:00:32</td><td></td><td>Licence key update done by falguni.</td></tr><tr><td>07-02-2022 02:24:30</td><td>Ravi Rajbhar</td><td>biometric attendance machine repair return with install and one month data download done all ok working</td></tr></tbody></table>					Date Time	Technician Name	Remark	26-07-2022 04:00:32		Licence key update done by falguni.	07-02-2022 02:24:30	Ravi Rajbhar	biometric attendance machine repair return with install and one month data download done all ok working																					
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