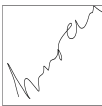
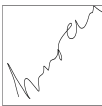
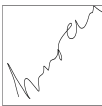


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1134																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8291293893																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	13-02-2020 12:32:51																						
Vendor Details :																									
Company Name/Client Name :	Peoples Gym - Modi Fitness Pvt Ltd	Customer's Mobile :	8291293893	Name :	Sandeep Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	1 camera off																								
Technician Comment :	there is no complain for no vedeos of cameras issue in vewing on lan it's a continue ping issue recrimp from dvr ends and working ok if again camoplain for same then cable need to check by lan tester or dvr need to collect for service center.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	there is no complain for no vedeos of cameras issue in vewing on lan it's a continue ping issue recrimp from dvr ends and working ok if again camoplain for same then cable need to check by lan tester or dvr need to collect for service center.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-02-2020 05:37:09</td><td>Atique Salmani</td><td>Completed</td><td>there is no complain for no vedeos of cameras issue in vewing on lan it's a continue ping issue recrimp from dvr ends and working ok if again camoplain for same then cable need to check by lan tester or dvr need to collect for service center.</td><td></td></tr><tr><td>13-02-2020 12:33:04</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>13-02-2020 12:32:52</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-02-2020 05:37:09	Atique Salmani	Completed	there is no complain for no vedeos of cameras issue in vewing on lan it's a continue ping issue recrimp from dvr ends and working ok if again camoplain for same then cable need to check by lan tester or dvr need to collect for service center.		13-02-2020 12:33:04	Atique Salmani	New		-	13-02-2020 12:32:52	Atique Salmani	New		-
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13-02-2020 12:33:04	Atique Salmani	New		-																					
13-02-2020 12:32:52	Atique Salmani	New		-																					

Previous Complain History :			
	Date Time	Technician Name	Remark
	11-09-2020 09:57:48	Siddhesh Chavan	new power supply install and 4 camera video issue solved and 750 charges transfer to yash bhai
	08-08-2020 11:31:39	Siddhesh Chavan	dvr to router side crimping done and online view' ok and one camera video issue solved and One camera engel set and recoding show all camera working ok