




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11329																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9765811273																			
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																
Ticket Type :	Call Basis	Date & Time :	06-04-2024 04:19:14																	
Vendor Details :																				
Company Name/Client Name :	Shoppers Stop Ltd- Elpro	Customer's Mobile :	9765811273	Name :	Sandeep Bansode															
Address :																				
pune , , , 411033 , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	Aurify cameras issue																			
Technician Comment :	1) 1st floor check point area camera install 2) 1st floor mens footwear back store camera shifting 3) 1st floor mens footwear section camera shifting 4)ground floor watches section camera shifting done 5)cash room camera password reset done 6) 2 nvr fame rate bit rate setting done for backup increased and under observations 7)2 nvr ip setting done and ping done software install pending for client side 8) ground floor entry camera offline issue resoved																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	1) 1st floor check point area camera install 2) 1st floor mens footwear back store camera shifting 3) 1st floor mens footwear section camera shifting 4)ground floor watches section camera shifting done 5)cash room camera password reset done 6) 2 nvr fame rate bit rate setting done for backup increased and under observations 7)2 nvr ip setting done and ping done software install pending for client side 8) ground floor entry camera offline issue resoved																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-04-2024 08:00:05</td><td>Siddhesh Chavan</td><td>Completed</td><td>1) 1st floor check point area camera install 2) 1st floor mens footwear back store camera shifting 3) 1st floor mens footwear section camera shifting 4)ground floor watches section camera shifting done 5)cash room camera password reset done 6) 2 nvr fame rate bit rate setting done for backup increased and under observations 7)2 nvr ip setting done and ping done software install pending for client side 8) ground floor entry camera offline issue resoved</td><td></td></tr><tr><td>06-04-2024 06:42:17</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-04-2024 08:00:05	Siddhesh Chavan	Completed	1) 1st floor check point area camera install 2) 1st floor mens footwear back store camera shifting 3) 1st floor mens footwear section camera shifting 4)ground floor watches section camera shifting done 5)cash room camera password reset done 6) 2 nvr fame rate bit rate setting done for backup increased and under observations 7)2 nvr ip setting done and ping done software install pending for client side 8) ground floor entry camera offline issue resoved		06-04-2024 06:42:17	Siddhesh Chavan	New		-
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06-04-2024 06:42:17	Siddhesh Chavan	New		-																

Previous Complain History :			
	Date Time	Technician Name	Remark
	31-05-2023 05:43:08	Siddhesh Chavan	
	23-05-2023 06:17:47	PravinJagade	All camera working done. 2 camera install working done. Angle setting.