

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE10691 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|---------------------|----------------|--------------------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Complaint Mob. No. :             | 0226128888                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Technician Name :                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                         | Technician Mobile :                               | 8080922985                                                                            |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Ticket Type :                    | AMC visiting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Date & Time :                                                                                                                           | 31-01-2024 01:22:00                               |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Company Name/Client Name :       | Prime Civil Infrastructure Pvt Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                                                                                     | 0226128888                                        | Name :                                                                                | Samidha Madam |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                         | Type :                                            |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Product Name :                   | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Complain :                       | CCTV PPM need to do                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Technician Comment :             | all camera working ok dvr working ok and ppm done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Remark :                         | all camera working ok dvr working ok and ppm done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                         |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-02-2024 12:01:37</td><td>Siddhesh Chavan</td><td>Completed</td><td>all camera working ok dvr working ok and ppm done</td><td></td></tr><tr><td>10-02-2024 11:56:21</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                        |                                                                                                                                         |                                                   |                                                                                       |               | Date Time | Technician Name | Status | Remark              | Sign           | 10-02-2024 12:01:37                                                                                                                  | Siddhesh Chavan     | Completed       | all camera working ok dvr working ok and ppm done                                                                                       |  | 10-02-2024 11:56:21 | Siddhesh Chavan | New |  | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                                                                                  | Remark                                            | Sign                                                                                  |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| 10-02-2024 12:01:37              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                                                                                               | all camera working ok dvr working ok and ppm done |  |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| 10-02-2024 11:56:21              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                                     |                                                   | -                                                                                     |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-01-2024 06:59:47</td><td>Atique Salmani</td><td>2 new dome cameras remooved and old reinstallation done and hdmi extender demo done after cabling need to do Arif sir will confirm .</td></tr><tr><td>08-01-2024 11:44:38</td><td>Siddhesh Chavan</td><td>2 dome camera install done and 2camera handover ti madam and hdmi extender require with cableing because tv view not clear in video out</td></tr></tbody></table> |                                                                                                                                         |                                                   |                                                                                       |               | Date Time | Technician Name | Remark | 22-01-2024 06:59:47 | Atique Salmani | 2 new dome cameras remooved and old reinstallation done and hdmi extender demo done after cabling need to do Arif sir will confirm . | 08-01-2024 11:44:38 | Siddhesh Chavan | 2 dome camera install done and 2camera handover ti madam and hdmi extender require with cableing because tv view not clear in video out |                                                                                       |                     |                 |     |  |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                                                                                  |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| 22-01-2024 06:59:47              | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 2 new dome cameras remooved and old reinstallation done and hdmi extender demo done after cabling need to do Arif sir will confirm .    |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |
| 08-01-2024 11:44:38              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 2 dome camera install done and 2camera handover ti madam and hdmi extender require with cableing because tv view not clear in video out |                                                   |                                                                                       |               |           |                 |        |                     |                |                                                                                                                                      |                     |                 |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |