




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14115																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9324054953																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	20-02-2025 11:01:12																	
Vendor Details :																				
Company Name/Client Name :	Navin Thakkar	Customer's Mobile :	9324054953	Name :	Sameer Thakkar															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	All cameras offline issue																			
Technician Comment :	Device was offline so issue resolved dns was not activated on auto dns so done it working ok.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Device was offline so issue resolved dns was not activated on auto dns so done it working ok.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-02-2025 12:54:40</td><td>Atique Salmani</td><td>Completed</td><td>Device was offline so issue resolved dns was not activated on auto dns so done it working ok.</td><td></td></tr><tr><td>20-02-2025 11:01:26</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-02-2025 12:54:40	Atique Salmani	Completed	Device was offline so issue resolved dns was not activated on auto dns so done it working ok.		20-02-2025 11:01:26	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-02-2025 10:20:38</td><td>Siddhesh Chavan</td><td>Nvr offline issue resoved router off and On issue resoved</td></tr><tr><td>17-01-2025 10:27:38</td><td>PravinJagade</td><td>Raju sir mobile online done. All camera working.</td></tr></tbody></table>					Date Time	Technician Name	Remark	06-02-2025 10:20:38	Siddhesh Chavan	Nvr offline issue resoved router off and On issue resoved	17-01-2025 10:27:38	PravinJagade	Raju sir mobile online done. All camera working.						
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