

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14016</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|-----------------------------------------------------------|---------------------------------------------------------------------------------------|----------------|-----------|-----------------|--------|---------------------|----------------|-----------------------------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9324054953                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                               | <b>Technician Mobile :</b>                                | 8080922985                                                                            |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                                      | 06-02-2025 10:20:38                                       |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>       | Navin Thakkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Customer's Mobile :</b>                                                                    | 9324054953                                                | <b>Name :</b>                                                                         | Sameer Thakkar |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                               | <b>Type :</b>                                             |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                       | cameras offline issue - 9920345555                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | Nvr offline issue resoved router off and On issue resoved                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                         | Nvr offline issue resoved router off and On issue resoved                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                               |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-02-2025 10:31:40</td><td>Siddhesh Chavan</td><td>Completed</td><td>Nvr offline issue resoved router off and On issue resoved</td><td></td></tr><tr><td>06-02-2025 10:20:50</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                               |                                                           |                                                                                       |                | Date Time | Technician Name | Status | Remark              | Sign           | 06-02-2025 10:31:40                                                                           | Siddhesh Chavan     | Completed    | Nvr offline issue resoved router off and On issue resoved |  | 06-02-2025 10:20:50 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                                        | Remark                                                    | Sign                                                                                  |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| 06-02-2025 10:31:40                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                                                                                     | Nvr offline issue resoved router off and On issue resoved |  |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| 06-02-2025 10:20:50                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                           |                                                           | -                                                                                     |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-02-2025 11:01:12</td><td>Atique Salmani</td><td>Device was offline so issue resolved dns was not activated on auto dns so done it working ok.</td></tr><tr><td>17-01-2025 10:27:38</td><td>PravinJagade</td><td>Raju sir mobile online done. All camera working.</td></tr></tbody></table>                                                                                   |                                                                                               |                                                           |                                                                                       |                | Date Time | Technician Name | Remark | 20-02-2025 11:01:12 | Atique Salmani | Device was offline so issue resolved dns was not activated on auto dns so done it working ok. | 17-01-2025 10:27:38 | PravinJagade | Raju sir mobile online done. All camera working.          |                                                                                       |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                                        |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| 20-02-2025 11:01:12                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Device was offline so issue resolved dns was not activated on auto dns so done it working ok. |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |
| 17-01-2025 10:27:38                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Raju sir mobile online done. All camera working.                                              |                                                           |                                                                                       |                |           |                 |        |                     |                |                                                                                               |                     |              |                                                           |                                                                                       |                     |                 |     |  |   |