




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI448</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Shubham Infotech																								
<b>Complaint Mob. No. :</b>																									
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	17-11-2020 03:09:08																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Maulana Azad Minorities Financial Development Corporation Ltd.	<b>Customer's Mobile :</b>		<b>Name :</b>	Salim Sir																				
<b>Address :</b>																									
Mumbai , Old Customs house, Green Street, Fort, Mumbai, Maharashtra, India , , 400023 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	19-09-2020 12:00:00		<b>Type :</b>	Non-Comprehensive																					
<b>Product Name :</b>	Annual Maintenance Contract																								
<b>Complain :</b>	1 machine problem																								
<b>Technician Comment :</b>	power cable connect on machine and check disk and temp file deleted																								
<b>Complain Operator :</b>	Desktop - Shubham Infotech																								
<b>Remark :</b>	power cable connect on machine and check disk and temp file deleted																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-11-2020 05:46:35</td><td>Harshal Gujar</td><td>Completed</td><td>power cable connect on machine and check disk and temp file deleted</td><td></td></tr><tr><td>17-11-2020 03:09:52</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-11-2020 03:09:08</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-11-2020 05:46:35	Harshal Gujar	Completed	power cable connect on machine and check disk and temp file deleted		17-11-2020 03:09:52	Harshal Gujar	New		-	17-11-2020 03:09:08	Harshal Gujar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-11-2020 12:13:07</td><td>Harshal Gujar</td><td></td></tr><tr><td>12-11-2020 12:45:45</td><td>Harshal Gujar</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	20-11-2020 12:13:07	Harshal Gujar		12-11-2020 12:45:45	Harshal Gujar												
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