

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI388																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	24-06-2020 03:06:24																						
Vendor Details :																									
Company Name/Client Name :	Maulana Azad Minorities Financial Development Corporation Ltd.	Customer's Mobile :		Name :	Salim Sir																				
Address :																									
Mumbai , Old Customs house, Green Street, Fort, Mumbai, Maharashtra, India , , 400023 , Maharashtra																									
AMC Details :																									
Expiry Date :	19-09-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	Usb Hub installation																								
Technician Comment :	USB hub installation working ok																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	USB hub installation working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-06-2020 12:50:10</td><td>Harshal Gujar</td><td>Completed</td><td>USB hub installation working ok</td><td></td></tr><tr><td>24-06-2020 07:17:44</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>24-06-2020 03:06:25</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-06-2020 12:50:10	Harshal Gujar	Completed	USB hub installation working ok		24-06-2020 07:17:44	Harshal Gujar	New		-	24-06-2020 03:06:25	Harshal Gujar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
25-06-2020 12:50:10	Harshal Gujar	Completed	USB hub installation working ok																						
24-06-2020 07:17:44	Harshal Gujar	New		-																					
24-06-2020 03:06:25	Harshal Gujar	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-03-2020 02:47:20</td><td>Harshal Gujar</td><td>ism software problem solved. open all in one machine and HDD installation then machine start with safe mode Windows working ok add printer driver print working ok.</td></tr><tr><td>12-03-2020 01:08:02</td><td>Harshal Gujar</td><td>IP address change and switch network cable reconnect problem solved</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-03-2020 02:47:20	Harshal Gujar	ism software problem solved. open all in one machine and HDD installation then machine start with safe mode Windows working ok add printer driver print working ok.	12-03-2020 01:08:02	Harshal Gujar	IP address change and switch network cable reconnect problem solved											
Date Time	Technician Name	Remark																							
17-03-2020 02:47:20	Harshal Gujar	ism software problem solved. open all in one machine and HDD installation then machine start with safe mode Windows working ok add printer driver print working ok.																							
12-03-2020 01:08:02	Harshal Gujar	IP address change and switch network cable reconnect problem solved																							