




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI360																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	17-03-2020 02:47:20																						
Vendor Details :																									
Company Name/Client Name :	Maulana Azad Minorities Financial Development Corporation Ltd.	Customer's Mobile :		Name :	Salim Sir																				
Address :																									
Mumbai , Old Customs house, Green Street, Fort, Mumbai, Maharashtra, India , , 400023 , Maharashtra																									
AMC Details :																									
Expiry Date :	19-09-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	Marathi software issue font problem 2 nd machine hdd problem																								
Technician Comment :	ism software problem solved. open all in one machine and HDD installation then machine start with safe mode Windows working ok add printer driver print working ok.																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	ism software problem solved. open all in one machine and HDD installation then machine start with safe mode Windows working ok add printer driver print working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-03-2020 03:37:13</td><td>Harshal Gujar</td><td>Completed</td><td>ism software problem solved. open all in one machine and HDD installation then machine start with safe mode Windows working ok add printer driver print working ok.</td><td></td></tr><tr><td>17-03-2020 02:49:29</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-03-2020 02:47:20</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-03-2020 03:37:13	Harshal Gujar	Completed	ism software problem solved. open all in one machine and HDD installation then machine start with safe mode Windows working ok add printer driver print working ok.		17-03-2020 02:49:29	Harshal Gujar	New		-	17-03-2020 02:47:20	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-03-2020 01:08:02</td><td>Harshal Gujar</td><td>IP address change and switch network cable reconnect problem solved</td></tr><tr><td>27-02-2020 11:37:28</td><td>Harshal Gujar</td><td>no problems machine working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-03-2020 01:08:02	Harshal Gujar	IP address change and switch network cable reconnect problem solved	27-02-2020 11:37:28	Harshal Gujar	no problems machine working ok											
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