




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI306																														
Priority :	Low																													
Created By :	Admin - Shubham Infotech																													
Complaint Mob. No. :																														
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																										
Ticket Type :	Complain	Date & Time :	18-02-2020 02:34:11																											
Vendor Details :																														
Company Name/Client Name :	Maulana Azad Minorities Financial Development Corporation Ltd.	Customer's Mobile :		Name :	Salim Sir																									
Address :																														
Mumbai , Old Customs house, Green Street, Fort, Mumbai, Maharashtra, India , , 400023 , Maharashtra																														
AMC Details :																														
Expiry Date :	19-09-2020 12:00:00		Type :	Non-Comprehensive																										
Product Name :	Desktop Computer																													
Complain :	user :- mansi madam Problem:- network problem																													
Technician Comment :	checking internet and network problem not working then machine IP address change network and internet problem solved																													
Complain Operator :	Desktop - Shubham Infotech																													
Remark :	checking internet and network problem not working then machine IP address change network and internet problem solved																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-02-2020 05:05:18</td><td>Harshal Gujar</td><td>Completed</td><td>checking internet and network problem not working then machine IP address change network and internet problem solved</td><td></td></tr><tr><td>18-02-2020 03:23:08</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>18-02-2020 03:23:04</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>18-02-2020 02:34:12</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-02-2020 05:05:18	Harshal Gujar	Completed	checking internet and network problem not working then machine IP address change network and internet problem solved		18-02-2020 03:23:08	Harshal Gujar	New		-	18-02-2020 03:23:04	Harshal Gujar	New		-	18-02-2020 02:34:12	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-02-2020 03:03:56</td><td>Aarti Infotech</td><td></td></tr><tr><td>13-01-2020 12:58:48</td><td>Harshal Gujar</td><td>checking machine no problems working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-02-2020 03:03:56	Aarti Infotech		13-01-2020 12:58:48	Harshal Gujar	checking machine no problems working ok																
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