

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4894																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9819225311																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	New Installation	Date & Time :	28-02-2022 12:08:41																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop Limited - Vashi	Customer's Mobile :	9819225311	Name :	Sajid Khan																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	1 new 4 tB HDD INSTALLATION																								
Technician Comment :	2 nd no dvr 4 tb hdd install and old 2 tb hdd handover to Sajid sir																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	2 nd no dvr 4 tb hdd install and old 2 tb hdd handover to Sajid sir																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-02-2022 02:49:53</td><td>Siddhesh Chavan</td><td>Completed</td><td>2 nd no dvr 4 tb hdd install and old 2 tb hdd handover to Sajid sir</td><td></td></tr><tr><td>28-02-2022 12:08:57</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>28-02-2022 12:08:41</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-02-2022 02:49:53	Siddhesh Chavan	Completed	2 nd no dvr 4 tb hdd install and old 2 tb hdd handover to Sajid sir		28-02-2022 12:08:57	Siddhesh Chavan	New		-	28-02-2022 12:08:41	Siddhesh Chavan	New		-
Date Time	Technician Name	Status	Remark	Sign																					
28-02-2022 02:49:53	Siddhesh Chavan	Completed	2 nd no dvr 4 tb hdd install and old 2 tb hdd handover to Sajid sir																						
28-02-2022 12:08:57	Siddhesh Chavan	New		-																					
28-02-2022 12:08:41	Siddhesh Chavan	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-12-2021 10:14:37</td><td>Siddhesh Chavan</td><td>Frame rate bit rate reduce to 1)dvr no 1 frame rate 12fps and bit rate 499 kbps Dvr no 4 frame rate 12fps Bit rate 572 kbps To increase recoding days 2) because of this video quality reduce 3) dvr no 2 need to increase hdd and 5 camera bit rate setting and after 30 days recoding in dvr 4) dvr no 1 - 24 Days recoding and after setting increase 30 days recoding in dvr dvr no 4- 17 days recoding and after setting increase 30 to 35 days in dvr</td></tr><tr><td>22-10-2021 12:14:40</td><td>Neeraj Chauhan</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	25-12-2021 10:14:37	Siddhesh Chavan	Frame rate bit rate reduce to 1)dvr no 1 frame rate 12fps and bit rate 499 kbps Dvr no 4 frame rate 12fps Bit rate 572 kbps To increase recoding days 2) because of this video quality reduce 3) dvr no 2 need to increase hdd and 5 camera bit rate setting and after 30 days recoding in dvr 4) dvr no 1 - 24 Days recoding and after setting increase 30 days recoding in dvr dvr no 4- 17 days recoding and after setting increase 30 to 35 days in dvr	22-10-2021 12:14:40	Neeraj Chauhan												
Date Time	Technician Name	Remark																							
25-12-2021 10:14:37	Siddhesh Chavan	Frame rate bit rate reduce to 1)dvr no 1 frame rate 12fps and bit rate 499 kbps Dvr no 4 frame rate 12fps Bit rate 572 kbps To increase recoding days 2) because of this video quality reduce 3) dvr no 2 need to increase hdd and 5 camera bit rate setting and after 30 days recoding in dvr 4) dvr no 1 - 24 Days recoding and after setting increase 30 days recoding in dvr dvr no 4- 17 days recoding and after setting increase 30 to 35 days in dvr																							
22-10-2021 12:14:40	Neeraj Chauhan																								