

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10562																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9819225311																			
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																
Ticket Type :	New Installation	Date & Time :	17-01-2024 10:25:27																	
Vendor Details :																				
Company Name/Client Name :	Shoppers Stop Limited - Vashi	Customer's Mobile :	9819225311	Name :	Sajid Khan															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	1 HD Dome Camera installation																			
Technician Comment :																				
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	one camera install done and camera working ok																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-01-2024 11:05:23</td><td>Siddhesh Chavan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>17-01-2024 10:25:34</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-01-2024 11:05:23	Siddhesh Chavan	Completed		-	17-01-2024 10:25:34	Siddhesh Chavan	New		-
Date Time	Technician Name	Status	Remark	Sign																
18-01-2024 11:05:23	Siddhesh Chavan	Completed		-																
17-01-2024 10:25:34	Siddhesh Chavan	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-02-2022 12:08:41</td><td>Siddhesh Chavan</td><td>2 nd no dvr 4 tb hdd install and old 2 tb hdd handover to Sajid sir</td></tr><tr><td>25-12-2021 10:14:37</td><td>Siddhesh Chavan</td><td>Frame rate bit rate reduce to 1)dvr no 1 frame rate 12fps and bit rate 499 kbps Dvr no 4 frame rate 12fps Bit rate 572 kbps To increase recoding days 2) because of this video quality reduce 3) dvr no 2 need to increase hdd and 5 camera bit rate satting and after 30 days recoding in dvr 4) dvr no 1 - 24 Days recoding and after satting increase 30 days recoding in dvr dvr no 4- 17 days recoding and after satting increase 30 to 35 days in dvr</td></tr></tbody></table>					Date Time	Technician Name	Remark	28-02-2022 12:08:41	Siddhesh Chavan	2 nd no dvr 4 tb hdd install and old 2 tb hdd handover to Sajid sir	25-12-2021 10:14:37	Siddhesh Chavan	Frame rate bit rate reduce to 1)dvr no 1 frame rate 12fps and bit rate 499 kbps Dvr no 4 frame rate 12fps Bit rate 572 kbps To increase recoding days 2) because of this video quality reduce 3) dvr no 2 need to increase hdd and 5 camera bit rate satting and after 30 days recoding in dvr 4) dvr no 1 - 24 Days recoding and after satting increase 30 days recoding in dvr dvr no 4- 17 days recoding and after satting increase 30 to 35 days in dvr						
Date Time	Technician Name	Remark																		
28-02-2022 12:08:41	Siddhesh Chavan	2 nd no dvr 4 tb hdd install and old 2 tb hdd handover to Sajid sir																		
25-12-2021 10:14:37	Siddhesh Chavan	Frame rate bit rate reduce to 1)dvr no 1 frame rate 12fps and bit rate 499 kbps Dvr no 4 frame rate 12fps Bit rate 572 kbps To increase recoding days 2) because of this video quality reduce 3) dvr no 2 need to increase hdd and 5 camera bit rate satting and after 30 days recoding in dvr 4) dvr no 1 - 24 Days recoding and after satting increase 30 days recoding in dvr dvr no 4- 17 days recoding and after satting increase 30 to 35 days in dvr																		