




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6995</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9029999160																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	02-12-2022 10:38:45																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Imprint Constructions Pvt Ltd	<b>Customer's Mobile :</b>	9029999160	<b>Name :</b>	Sahil Malik Bhai															
<b>Address :</b>																				
mumbai , , , 400067 , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	EPABX-cctv																			
<b>Complain :</b>	1 camera issue and 2-3 Extension Issue																			
<b>Technician Comment :</b>	one camera canteen back side remove to client side confrim to shiva sir with cable epbax system check all ok 1. demo flat one ex.working 2. security cabin main gate ok working 3. canteen one ex. ok working 4. container 1 two ex. but no phone 5. container 2 two phone ok working 6.container 3 two line ok but one phone used codilate phone																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	one camera canteen back side remove to client side confrim to shiva sir with cable epbax system check all ok 1. demo flat one ex.working 2. security cabin main gate ok working 3. canteen one ex. ok working 4. container 1 two ex. but no phone 5. container 2 two phone ok working 6.container 3 two line ok but one phone used codilate phone																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-12-2022 06:28:10</td><td>Ravi Rajbhar</td><td>Completed</td><td>one camera canteen back side remove to client side confrim to shiva sir with cable epbax system check all ok 1. demo flat one ex.working 2. security cabin main gate ok working 3. canteen one ex. ok working 4. container 1 two ex. but no phone 5. container 2 two phone ok working 6.container 3 two line ok but one phone used codilate phone</td><td></td></tr><tr><td>02-12-2022 10:39:16</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-12-2022 06:28:10	Ravi Rajbhar	Completed	one camera canteen back side remove to client side confrim to shiva sir with cable epbax system check all ok 1. demo flat one ex.working 2. security cabin main gate ok working 3. canteen one ex. ok working 4. container 1 two ex. but no phone 5. container 2 two phone ok working 6.container 3 two line ok but one phone used codilate phone		02-12-2022 10:39:16	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	21-11-2022 10:40:55	MayurYadav	2 camera shifting and one camera cable 15 mtrs return to back and second camera cable 20 mtrs back and third camera cable 50 mtrs return to back and 4 cameras angle set - 1 camera work pending due to pole not ready
	18-11-2022 10:33:42	Siddhesh Chavan	3 camera no link issue resolved switch side cable disconnect and reconnect and camera working ok