

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8588																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9029999160																																		
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																															
Ticket Type :	Complain	Date & Time :	16-06-2023 10:39:09																																
Vendor Details :																																			
Company Name/Client Name :	Fortune Acres Malik Bhai	Customer's Mobile :	9029999160	Name :	Sahil Bhai																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	cCTV-Intercom																																		
Complain :	1)epabx there is lagging of 2-3 sec after answering call 2)1 reception area camera off issue																																		
Technician Comment :	intcom date time stating done and naming done and one reception side camera issue rresoved																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	intcom date time stating done and naming done and one reception side camera issue rresoved																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-06-2023 02:37:21</td><td>Siddhesh Chavan</td><td>Completed</td><td>intcom date time stating done and naming done and one reception side camera issue rresoved</td><td></td></tr><tr><td>17-06-2023 02:09:12</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>17-06-2023 10:33:53</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>16-06-2023 12:15:10</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>Reception Camera issue Pending Required One person Grandstream IP Phone Timevand Date configuration Pending Required Laptop</td><td></td></tr><tr><td>16-06-2023 10:39:20</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-06-2023 02:37:21	Siddhesh Chavan	Completed	intcom date time stating done and naming done and one reception side camera issue rresoved		17-06-2023 02:09:12	Siddhesh Chavan	New		-	17-06-2023 10:33:53	Siddhesh Chavan	New		-	16-06-2023 12:15:10	Siddhesh Chavan	Work Pending	Reception Camera issue Pending Required One person Grandstream IP Phone Timevand Date configuration Pending Required Laptop		16-06-2023 10:39:20	Siddhesh Chavan	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	17-06-2023 05:29:12	Siddhesh Chavan	16 chaneel nvr install and HDMI extender install and site camera view done and all camera working OK
	30-05-2023 05:17:26	ChandanYadav	In directer room tv legging ieesu solve.