

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11590</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9029999160                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                              | <b>Technician Mobile :</b>                                                         | 8080922965                                                                            |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                                                                                                                                     | 08-05-2024 11:22:40                                                                |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Fortune Acres Malik Bhai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Customer's Mobile :</b>                                                                                                                                                                                   | 9029999160                                                                         | <b>Name :</b>                                                                         | Sahil Bhai |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                              | <b>Type :</b>                                                                      |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | PTZ preset need to do                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             | ptz cmaera preset seting done with schedule set 8 to 23 normal and 23 to 8 morning                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | ptz cmaera preset seting done with schedule set 8 to 23 normal and 23 to 8 morning                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-05-2024 07:49:59</td><td>Ravi Rajbhar</td><td>Completed</td><td>ptz cmaera preset seting done with schedule set 8 to 23 normal and 23 to 8 morning</td><td></td></tr><tr><td>14-05-2024 11:34:42</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>09-05-2024 11:17:12</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 14-05-2024 07:49:59                                                                                                                                                                                          | Ravi Rajbhar        | Completed       | ptz cmaera preset seting done with schedule set 8 to 23 normal and 23 to 8 morning |  | 14-05-2024 11:34:42 | Ravi Rajbhar | New |  | - | 09-05-2024 11:17:12 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                                                                                                                       | Remark                                                                             | Sign                                                                                  |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 14-05-2024 07:49:59                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                                                                                                                                                                    | ptz cmaera preset seting done with schedule set 8 to 23 normal and 23 to 8 morning |  |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 14-05-2024 11:34:42                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                                                                                                          |                                                                                    | -                                                                                     |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 09-05-2024 11:17:12                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                                                                                                          |                                                                                    | -                                                                                     |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-04-2024 05:28:19</td><td>Ravi Rajbhar</td><td>one ptz cmaera no video issue resolved and ok working done and one Bullat cmaera on other lucation remove and reinstall in caren and ok working done cmaera and one poe switch old remove and take to office</td></tr><tr><td>02-04-2024 05:55:49</td><td>Siddhesh Chavan</td><td>ptz install done and one ptz require and poe switch</td></tr></tbody></table>                                                                            |                                                                                                                                                                                                              |                                                                                    |                                                                                       |            | Date Time | Technician Name | Remark | 29-04-2024 05:28:19 | Ravi Rajbhar | one ptz cmaera no video issue resolved and ok working done and one Bullat cmaera on other lucation remove and reinstall in caren and ok working done cmaera and one poe switch old remove and take to office | 02-04-2024 05:55:49 | Siddhesh Chavan | ptz install done and one ptz require and poe switch                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                                                                                                                                       |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 29-04-2024 05:28:19                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | one ptz cmaera no video issue resolved and ok working done and one Bullat cmaera on other lucation remove and reinstall in caren and ok working done cmaera and one poe switch old remove and take to office |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 02-04-2024 05:55:49                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | ptz install done and one ptz require and poe switch                                                                                                                                                          |                                                                                    |                                                                                       |            |           |                 |        |                     |              |                                                                                                                                                                                                              |                     |                 |                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |