




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE11046 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|---|--|---|------------|-----------|-----------------|--------|---------------------|-----------------|--------------------------------------|---------------------|-----------------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9029999160 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 07-03-2024 11:25:22 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Fortune Acres Malik Bhai | Customer's Mobile : | 9029999160 | Name : | Sahil Bhai | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | reception 1 camera off issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Sales side one dome camera was off so reconnection done from camera end and set angel working ok it's was not reception camera And on under observation. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | Sales side one dome camera was off so reconnection done from camera end and set angel working ok it's was not reception camera And on under observation. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-03-2024 01:53:51</td><td>Atique Salmani</td><td>Completed</td><td>Sales side one dome camera was off so reconnection done from camera end and set angel working ok it's was not reception camera And on under observation.</td><td></td></tr><tr><td>09-03-2024 10:09:49</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>07-03-2024 11:25:29</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 09-03-2024 01:53:51 | Atique Salmani | Completed | Sales side one dome camera was off so reconnection done from camera end and set angel working ok it's was not reception camera And on under observation. |  | 09-03-2024 10:09:49 | Atique Salmani | New | | - | 07-03-2024 11:25:29 | Atique Salmani | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-02-2024 10:26:02</td><td>Siddhesh Chavan</td><td>new user create and camera view done</td></tr><tr><td>24-02-2024 04:28:25</td><td>Siddhesh Chavan</td><td>master id password change and all camera working ok</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 29-02-2024 10:26:02 | Siddhesh Chavan | new user create and camera view done | 24-02-2024 04:28:25 | Siddhesh Chavan | master id password change and all camera working ok | | | | | | | | | | | |
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