

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10109</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|--------------------------------------------|---------------------|-----------------|-------------------------------------------------------------------------------------------------------------------------------|---|---------------------|-----------------|--------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9029999160                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                               | <b>Technician Mobile :</b>                                                                          | 8080922985                                                                            |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                                                                                                      | 23-11-2023 06:27:41                                                                                 |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>       | Fortune Acres Malik Bhai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Customer's Mobile :</b>                                                                                                    | 9029999160                                                                                          | <b>Name :</b>                                                                         | Sahil Bhai |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                               | <b>Type :</b>                                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                       | all cameras lagging issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | office camera working OK and site nvr offline issue resoved and site 2 camera offline issue pending                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                         | office camera working OK and site nvr offline issue resoved and site 2 camera offline issue pending                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                               |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-12-2023 01:05:59</td><td>Siddhesh Chavan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>29-11-2023 11:51:00</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>office camera working OK and site nvr offline issue resoved and site 2 camera offline issue pending</td><td></td></tr><tr><td>29-11-2023 11:47:01</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>29-11-2023 10:13:08</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                               |                                                                                                     |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 23-12-2023 01:05:59                        | Siddhesh Chavan     | Completed       |                                                                                                                               | - | 29-11-2023 11:51:00 | Siddhesh Chavan | Work Pending | office camera working OK and site nvr offline issue resoved and site 2 camera offline issue pending |  | 29-11-2023 11:47:01 | Siddhesh Chavan | New |  | - | 29-11-2023 10:13:08 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                                                                        | Remark                                                                                              | Sign                                                                                  |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-12-2023 01:05:59                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                                                                     |                                                                                                     | -                                                                                     |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-11-2023 11:51:00                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Work Pending                                                                                                                  | office camera working OK and site nvr offline issue resoved and site 2 camera offline issue pending |  |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-11-2023 11:47:01                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                           |                                                                                                     | -                                                                                     |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-11-2023 10:13:08                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                           |                                                                                                     | -                                                                                     |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-12-2023 05:28:40</td><td>Siddhesh Chavan</td><td>director cabin on off switch issue resoved</td></tr><tr><td>20-12-2023 02:46:50</td><td>Siddhesh Chavan</td><td>reception camera office issue resoved and site camera office issue resoved because Poe switch off 230 power kat issue resoved</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                |                                                                                                                               |                                                                                                     |                                                                                       |            | Date Time | Technician Name | Remark | 20-12-2023 05:28:40 | Siddhesh Chavan | director cabin on off switch issue resoved | 20-12-2023 02:46:50 | Siddhesh Chavan | reception camera office issue resoved and site camera office issue resoved because Poe switch off 230 power kat issue resoved |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                                                                        |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-12-2023 05:28:40                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | director cabin on off switch issue resoved                                                                                    |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 20-12-2023 02:46:50                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | reception camera office issue resoved and site camera office issue resoved because Poe switch off 230 power kat issue resoved |                                                                                                     |                                                                                       |            |           |                 |        |                     |                 |                                            |                     |                 |                                                                                                                               |   |                     |                 |              |                                                                                                     |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |