

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6549</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|-------------|-------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|-----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 0226128888                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                               | <b>Technician Mobile :</b>                                                                                      | 7262044153                                                                            |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                                      | 11-10-2022 10:54:49                                                                                             |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Prime Civil Infrastructure Pvt Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Customer's Mobile :</b>                                                    | 0226128888                                                                                                      | <b>Name :</b>                                                                         | Rutika Madam |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                               | <b>Type :</b>                                                                                                   |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | 1 camera angle changed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | 1 camera hand over. and 1 camera install. working done.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | 1 camera hand over. and 1 camera install. working done.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-11-2022 03:54:38</td><td>PravinJagade</td><td>Completed</td><td>1 camera hand over. and 1 camera install. working done.</td><td></td></tr><tr><td>02-11-2022 11:28:27</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr><tr><td>11-10-2022 02:11:13</td><td>PravinJagade</td><td>Work Pending</td><td>passage camera issue not sloved camera not working properly. so taken back to office for checking . dome camera</td><td></td></tr><tr><td>11-10-2022 10:55:02</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr><tr><td>11-10-2022 10:54:49</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                               |                                                                                                                 |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign         | 02-11-2022 03:54:38 | PravinJagade        | Completed   | 1 camera hand over. and 1 camera install. working done.                       |  | 02-11-2022 11:28:27 | PravinJagade | New |  | - | 11-10-2022 02:11:13 | PravinJagade | Work Pending | passage camera issue not sloved camera not working properly. so taken back to office for checking . dome camera |  | 11-10-2022 10:55:02 | PravinJagade | New |  | - | 11-10-2022 10:54:49 | PravinJagade | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                        | Remark                                                                                                          | Sign                                                                                  |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 02-11-2022 03:54:38                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                     | 1 camera hand over. and 1 camera install. working done.                                                         |  |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 02-11-2022 11:28:27                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                           |                                                                                                                 | -                                                                                     |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 11-10-2022 02:11:13                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Work Pending                                                                  | passage camera issue not sloved camera not working properly. so taken back to office for checking . dome camera |  |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 11-10-2022 10:55:02                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                           |                                                                                                                 | -                                                                                     |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 11-10-2022 10:54:49                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                           |                                                                                                                 | -                                                                                     |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-11-2022 11:46:22</td><td>PravinJagade</td><td></td></tr><tr><td>07-10-2022 12:51:08</td><td>YogeshDesai</td><td>ppm work if cctv completed all working ok with proper recording and playback.</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                               |                                                                                                                 |                                                                                       |              | Date Time | Technician Name | Remark | 02-11-2022 11:46:22 | PravinJagade |                     | 07-10-2022 12:51:08 | YogeshDesai | ppm work if cctv completed all working ok with proper recording and playback. |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                        |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 02-11-2022 11:46:22                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                               |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 07-10-2022 12:51:08                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | ppm work if cctv completed all working ok with proper recording and playback. |                                                                                                                 |                                                                                       |              |           |                 |        |                     |              |                     |                     |             |                                                                               |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |