




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE8481 | | | | | | | | | | | | | | | | | | | | |
|--|---|---|--|---|----------------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|-------------|--|---|---------------------|------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 8097668016 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Sonu Kumar | | Technician Mobile : | 8454016444 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 02-06-2023 12:15:19 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Hill View | Customer's Mobile : | 8097668016 | Name : | Rukhsar Mistry | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | 2 cameras lagging issue | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Camera no 6 and 7.8 video disturbance issue resolved working ok 3 bnc connector used | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | Camera no 6 and 7.8 video disturbance issue resolved working ok 3 bnc connector used | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-06-2023 05:15:43</td><td>Sonu Kumar</td><td>Completed</td><td>Camera no 6 and 7.8 video disturbance issue resolved working ok 3 bnc connector used</td><td></td></tr><tr><td>02-06-2023 12:15:26</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 02-06-2023 05:15:43 | Sonu Kumar | Completed | Camera no 6 and 7.8 video disturbance issue resolved working ok 3 bnc connector used |  | 02-06-2023 12:15:26 | Sonu Kumar | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-11-2021 10:17:07</td><td>Atique Salmani</td><td>3 cameras angel settings done and recording on also set frame and bit rate working ok.8 cameras 7 hd and 1 ip .</td></tr><tr><td>11-11-2021 12:36:01</td><td>YogeshDesai</td><td>Recording shown to client . recording also locked in hd. No recording issue</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 17-11-2021 10:17:07 | Atique Salmani | 3 cameras angel settings done and recording on also set frame and bit rate working ok.8 cameras 7 hd and 1 ip . | 11-11-2021 12:36:01 | YogeshDesai | Recording shown to client . recording also locked in hd. No recording issue | | | | | | |
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