




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4206</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	8097668016																																		
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963																															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	11-11-2021 12:36:01																																
<b>Vendor Details :</b>																																			
<b>Company Name/Client Name :</b>	Hill View	<b>Customer's Mobile :</b>	8097668016	<b>Name :</b>	Rukhsar Mistry																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																																
<b>Product Name :</b>	CCTV																																		
<b>Complain :</b>	show recording and some recording issue																																		
<b>Technician Comment :</b>	Recording shown to client . recording also locked in hd. No recording issue																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	Recording shown to client . recording also locked in hd. No recording issue																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-11-2021 07:15:10</td><td>YogeshDesai</td><td>Completed</td><td>Recording shown to client . recording also locked in hd. No recording issue</td><td></td></tr><tr><td>11-11-2021 05:02:39</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>11-11-2021 01:03:39</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>11-11-2021 12:36:35</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>11-11-2021 12:36:01</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-11-2021 07:15:10	YogeshDesai	Completed	Recording shown to client . recording also locked in hd. No recording issue		11-11-2021 05:02:39	YogeshDesai	New		-	11-11-2021 01:03:39	YogeshDesai	New		-	11-11-2021 12:36:35	YogeshDesai	New		-	11-11-2021 12:36:01	YogeshDesai	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-11-2021 10:17:07</td><td>Atique Salmani</td><td>3 cameras angel settings done and recording on also set frame and bit rate working ok.8 cameras 7 hd and 1 ip .</td></tr><tr><td>20-10-2021 02:46:44</td><td>Atique Salmani</td><td>check device is allready online and also working ok on mobile and also wi fi check also play back working ok .</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-11-2021 10:17:07	Atique Salmani	3 cameras angel settings done and recording on also set frame and bit rate working ok.8 cameras 7 hd and 1 ip .	20-10-2021 02:46:44	Atique Salmani	check device is allready online and also working ok on mobile and also wi fi check also play back working ok .																					
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