




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4075																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8097668016																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	20-10-2021 02:46:44																						
Vendor Details :																									
Company Name/Client Name :	Hill View	Customer's Mobile :	8097668016	Name :	Rukhsar Mistry																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	Online issue																								
Technician Comment :	check device is allready online and also working ok on mobile and also wi fi check also play back working ok .																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	check device is allready online and also working ok on mobile and also wi fi check also play back working ok .																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-10-2021 04:03:26</td><td>Atique Salmani</td><td>Completed</td><td>check device is allready online and also working ok on mobile and also wi fi check also play back working ok .</td><td></td></tr><tr><td>20-10-2021 02:46:55</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>20-10-2021 02:46:44</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-10-2021 04:03:26	Atique Salmani	Completed	check device is allready online and also working ok on mobile and also wi fi check also play back working ok .		20-10-2021 02:46:55	Atique Salmani	New		-	20-10-2021 02:46:44	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-11-2021 10:17:07</td><td>Atique Salmani</td><td>3 cameras angel settings done and recording on also set frame and bit rate working ok.8 cameras 7 hd and 1 ip .</td></tr><tr><td>11-11-2021 12:36:01</td><td>YogeshDesai</td><td>Recording shown to client . recording also locked in hd. No recording issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-11-2021 10:17:07	Atique Salmani	3 cameras angel settings done and recording on also set frame and bit rate working ok.8 cameras 7 hd and 1 ip .	11-11-2021 12:36:01	YogeshDesai	Recording shown to client . recording also locked in hd. No recording issue											
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