

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1218																														
Priority :	High																													
Created By :	Admin - Kalpesh Jain																													
Complaint Mob. No. :	9769762255																													
Technician Name :	Mayur Pitale		Technician Mobile :	9136841703																										
Ticket Type :	Complain	Date & Time :	20-11-2019 06:22:06																											
Vendor Details :																														
Company Name/Client Name :	Ruhi Creation	Customer's Mobile :	9769762255	Name :	Ruhi Creation																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	computer amc service																													
Complain :	cPU Dead																													
Technician Comment :	ruhi creation machin problem solved by changing power button to reset button																													
Complain Operator :	Desktop - Kalpesh Jain																													
Remark :	ruhi creation machin problem solved by changing power button to reset button																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-11-2019 11:47:41</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>20-11-2019 06:24:25</td><td>Mayur Pitale</td><td>Completed</td><td>ruhi creation machin problem solved by changing power button to reset button</td><td></td></tr><tr><td>20-11-2019 06:22:13</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>20-11-2019 06:22:06</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-11-2019 11:47:41	Mayur Pitale	New		-	20-11-2019 06:24:25	Mayur Pitale	Completed	ruhi creation machin problem solved by changing power button to reset button		20-11-2019 06:22:13	Mayur Pitale	New		-	20-11-2019 06:22:06	Mayur Pitale	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-11-2019 11:39:52</td><td>Dhiraj ManeMane</td><td>On site reach Time : 10:25 Comp Name : Ruhi Creation Work : pending work Status : All data back up transfer to server system + Epson L130, + Brother MFC T910DW Both printer installed +Tally Erp 9 license surrender & Activation Done to server system All work complete done User Sign By : Dilip Rathod</td></tr><tr><td>18-10-2019 11:28:33</td><td>GaneshamMudaliar</td><td>problem solve setting issue okk now working fine Bk - 4</td></tr></tbody></table>					Date Time	Technician Name	Remark	08-11-2019 11:39:52	Dhiraj ManeMane	On site reach Time : 10:25 Comp Name : Ruhi Creation Work : pending work Status : All data back up transfer to server system + Epson L130, + Brother MFC T910DW Both printer installed +Tally Erp 9 license surrender & Activation Done to server system All work complete done User Sign By : Dilip Rathod	18-10-2019 11:28:33	GaneshamMudaliar	problem solve setting issue okk now working fine Bk - 4																
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