




# B K Infotech

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<b>Service Status Details : BK1180</b>					
<b>Priority :</b>	High				
<b>Created By :</b>	Admin - Kalpesh Jain				
<b>Complaint Mob. No. :</b>	9769762255				
<b>Technician Name :</b>	Dhiraj Mane Mane		<b>Technician Mobile :</b>	9930953373	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	08-11-2019 11:39:52		
<b>Vendor Details :</b>					
Company Name/Client Name :	Ruhi Creation	Customer's Mobile :	9769762255	Name :	Ruhi Creation
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	Computer				
<b>Complain :</b>	tally issue check first is it in amc				
<b>Technician Comment :</b>	On site reach Time : 10:25 Comp Name : Ruhi Creation Work : pending work Status : All data back up transfer to server system + Epson L130, + Brother MFC T910DW Both printer installed +Tally Erp 9 license surrender & Activation Done to server system All work complete done User Sign By : Dilip Rathod				
<b>Complain Operator :</b>	Desktop - Kalpesh Jain				
<b>Remark :</b>	On site reach Time : 10:25 Comp Name : Ruhi Creation Work : pending work Status : All data back up transfer to server system + Epson L130, + Brother MFC T910DW Both printer installed +Tally Erp 9 license surrender & Activation Done to server system All work complete done User Sign By : Dilip Rathod				

Status History :

Date Time	Technician Name	Status	Remark	Sign
11-11-2019 12:55:29	Dhiraj ManeMane	Completed	On site reach Time : 10:25 Comp Name : Ruhi Creation Work : pending work Status : All data back up transfer to server system + Epson L130, + Brother MFC T910DW Both printer installed +Tally Erp 9 license surrender & Activation Done to server system All work complete done User Sign By : Dilip Rathod	
09-11-2019 07:57:22	Dhiraj ManeMane	In Progress	On site reach Time : 5:30 Comp Name : Ruhi Creation Work : 1 TB HDD new installation Status : 1 TB HDD gievn to User SN WCC6Y3YERH9E WITH Windows 10 installed with Basic software + Tally Erp 9 +Np Total security 2019 + Epson L130 installed.	
08-11-2019 02:50:05	Dhiraj ManeMane	In Progress	On site reach Time : 10:45 Comp Name : Ruchi Creation User Name : Dilip Sir Work : Tally Issue Status : Main Tally Server All data Transfer Other Systems & Tally Surrender & Activate other systems Com 1 HDD pick for checking purpose 500 GB WD SN WCAYUY217786 User Sign By : Dilip	
08-11-2019 11:40:06	Dhiraj ManeMane	New		-
08-11-2019 11:39:53	Dhiraj ManeMane	New		-

Previous Complain History :

Date Time	Technician Name	Remark
20-11-2019 06:22:06	Mayur Pitale	ruhi creation machin problem solved by changing power button to reset button
18-10-2019 11:28:33	GaneshamMudaliar	problem solve setting issue okk now working fine Bk - 4