




B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1340																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9323802017																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	11-12-2019 12:16:39																						
Vendor Details :																									
Company Name/Client Name :	Royal Plastic	Customer's Mobile :	9323802017	Name :	Royal Plastic Bharat Khatri Office																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	computer amc service																								
Complain :	amc stickter + printer service																								
Technician Comment :	On site reach Time : 1:00 PM Comp Name : Royal Plastic User Name : Bharat Khatri Work : System Amc Service + Hp Printer call charges Basic Status : system Amc Hardware & software services Done, Printer service also Done now system working fine work complete done User Sign By : Bharat Khatri Bill sign Also Done.																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	On site reach Time : 1:00 PM Comp Name : Royal Plastic User Name : Bharat Khatri Work : System Amc Service + Hp Printer call charges Basic Status : system Amc Hardware & software services Done, Printer service also Done now system working fine work complete done User Sign By : Bharat Khatri Bill sign Also Done.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-12-2019 03:03:15</td><td>Dhiraj ManeMane</td><td>Completed</td><td>On site reach Time : 1:00 PM Comp Name : Royal Plastic User Name : Bharat Khatri Work : System Amc Service + Hp Printer call charges Basic Status : system Amc Hardware & software services Done, Printer service also Done now system working fine work complete done User Sign By : Bharat Khatri Bill sign Also Done.</td><td></td></tr><tr><td>11-12-2019 12:16:53</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>11-12-2019 12:16:40</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-12-2019 03:03:15	Dhiraj ManeMane	Completed	On site reach Time : 1:00 PM Comp Name : Royal Plastic User Name : Bharat Khatri Work : System Amc Service + Hp Printer call charges Basic Status : system Amc Hardware & software services Done, Printer service also Done now system working fine work complete done User Sign By : Bharat Khatri Bill sign Also Done.		11-12-2019 12:16:53	Dhiraj ManeMane	New		-	11-12-2019 12:16:40	Dhiraj ManeMane	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	06-12-2019 03:29:16	GaneshamMudaliar	power on no display issue solve
	17-09-2019 11:51:36	Mayur Pitale	royal plastic work is pending coz of faulty system