

B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK936																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9821823851																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	14-09-2019 10:31:55																						
Vendor Details :																									
Company Name/Client Name :	Royal Investment	Customer's Mobile :	9821823851	Name :	Royal Investment Kunal																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Cheque -C																								
Complain :	pick up + lcd issue																								
Technician Comment :	Call Assigned : Ruchi Madam Comp Name : Royal Investment User Name : Kunal Kothari Work : 2 LCD problem Status : 1) Comp Name Kunal Lcd display problems Repair require one site patch 2) Comp Name : Suresh Pc Display issue Resolved connection Reset. User Sign By : Kunal Kothari Cheque pick up 4800/-																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	Call Assigned : Ruchi Madam Comp Name : Royal Investment User Name : Kunal Kothari Work : 2 LCD problem Status : 1) Comp Name Kunal Lcd display problems Repair require one site patch 2) Comp Name : Suresh Pc Display issue Resolved connection Reset. User Sign By : Kunal Kothari Cheque pick up 4800/-																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-09-2019 12:15:26</td><td>Dhiraj ManeMane</td><td>Completed</td><td>Call Assigned : Ruchi Madam Comp Name : Royal Investment User Name : Kunal Kothari Work : 2 LCD problem Status : 1) Comp Name Kunal Lcd display problems Repair require one site patch 2) Comp Name : Suresh Pc Display issue Resolved connection Reset. User Sign By : Kunal Kothari Cheque pick up 4800/-</td><td></td></tr><tr><td>14-09-2019 10:32:04</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>14-09-2019 10:31:56</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-09-2019 12:15:26	Dhiraj ManeMane	Completed	Call Assigned : Ruchi Madam Comp Name : Royal Investment User Name : Kunal Kothari Work : 2 LCD problem Status : 1) Comp Name Kunal Lcd display problems Repair require one site patch 2) Comp Name : Suresh Pc Display issue Resolved connection Reset. User Sign By : Kunal Kothari Cheque pick up 4800/-		14-09-2019 10:32:04	Dhiraj ManeMane	New		-	14-09-2019 10:31:56	Dhiraj ManeMane	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	05-11-2019 06:46:04	Dhiraj ManeMane	On site reach Time : 3:45 Comp Name : Royal Investment User Name : Kunal Kothari Work : 3 System AMC Service Status : User Details: 1) Kunal Pc 2) Suresh Pc 3) Accounts Pc 3 System AMC SERVICE DONE WORK COMPLETE User Sign By : Suresh Kothari
	04-06-2019 12:07:27	Dhiraj ManeMane	