

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1161					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9821823851				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	05-11-2019 06:46:04		
Vendor Details :					
Company Name/Client Name :	Royal Investment	Customer's Mobile :	9821823851	Name :	Royal Investment Kunal
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	computer amc service				
Complain :	amc call				
Technician Comment :	On site reach Time : 3:45 Comp Name : Royal Investment User Name : Kunal Kothari Work : 3 System AMC Service Status : User Details: 1) Kunal Pc 2) Suresh Pc 3) Accounts Pc 3 System AMC SERVICE DONE WORK COMPLETE User Sign By : Suresh Kothari				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 3:45 Comp Name : Royal Investment User Name : Kunal Kothari Work : 3 System AMC Service Status : User Details: 1) Kunal Pc 2) Suresh Pc 3) Accounts Pc 3 System AMC SERVICE DONE WORK COMPLETE User Sign By : Suresh Kothari				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	05-11-2019 06:56:13	Dhiraj ManeMane	Completed	On site reach Time : 3:45 Comp Name : Royal Investment User Name : Kunal Kothari Work : 3 System AMC Service Status : User Details: 1) Kunal Pc 2) Suresh Pc 3) Accounts Pc 3 System AMC SERVICE DONE WORK COMPLETE User Sign By : Suresh Kothari	
	05-11-2019 06:46:14	Dhiraj ManeMane	New		-
	05-11-2019 06:46:04	Dhiraj ManeMane	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	14-09-2019 10:31:55	Dhiraj ManeMane	Call Assigned : Ruchi Madam Comp Name : Royal Investment User Name : Kunal Kothari Work : 2 LCD problem Status : 1) Comp Name Kunal Lcd display problems Repair require one site patch 2) Comp Name : Suresh Pc Display issue Resolved connection Reset. User Sign By : Kunal Kothari Cheque pick up 4800/-
	04-06-2019 12:07:27	Dhiraj ManeMane	