

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE16177</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------------------------------------------|---------------------|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9082608187                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Tauseeph Raza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                          | <b>Technician Mobile :</b>                                        | 9523261090                                                                            |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                                                                                                                                                                 | 06-11-2025 10:27:40                                               |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | MAHAVIR SQUARE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                                                                                                                                                                                                                                      | 9082608187                                                        | Name :                                                                                | Rohit Sir |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                          | <b>Type :</b>                                                     |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | 1)B.2501 IP Conflict 192.168.1.46 - 9820267573 2)A-1403 Bell press outside camera not able to see - 9372466748                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | B.2303 VDP proper working B.2501 IP conflict and lobby call issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | B.2303 VDP proper working B.2501 IP conflict and lobby call issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-11-2025 03:40:49</td><td>TauseephRaza</td><td>Work Pending</td><td>B.2303 VDP proper working B.2501 IP conflict and lobby call issue</td><td></td></tr><tr><td>06-11-2025 10:27:55</td><td>TauseephRaza</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                  |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 06-11-2025 03:40:49                                                                       | TauseephRaza        | Work Pending | B.2303 VDP proper working B.2501 IP conflict and lobby call issue                                                                                                                                                                                                        |  | 06-11-2025 10:27:55 | TauseephRaza | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                                                                                                                                                                                   | Remark                                                            | Sign                                                                                  |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| 06-11-2025 03:40:49                     | TauseephRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Work Pending                                                                                                                                                                                                                                                             | B.2303 VDP proper working B.2501 IP conflict and lobby call issue |  |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| 06-11-2025 10:27:55                     | TauseephRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                                                                                                                                                                                      |                                                                   | -                                                                                     |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-11-2025 03:27:42</td><td>TauseephRaza</td><td>B.904 VDP setting issue done and 1NVR All cameras off after all cameras proper working ok</td></tr><tr><td>20-11-2025 03:34:07</td><td>MaroofRaza</td><td>Intercom 222/333 chalu 101 /108/103/107/104/105/205 lock configuration done 1 dome cemra installed &amp; change bnc 1 cemera installed 1 cemra installed &amp; video balun change 3 line intercom issue not solved 1 ccemra wire not found Fire panel zone open issue not solved</td></tr></tbody></table> |                                                                                                                                                                                                                                                                          |                                                                   |                                                                                       |           | Date Time | Technician Name | Remark | 24-11-2025 03:27:42 | TauseephRaza | B.904 VDP setting issue done and 1NVR All cameras off after all cameras proper working ok | 20-11-2025 03:34:07 | MaroofRaza   | Intercom 222/333 chalu 101 /108/103/107/104/105/205 lock configuration done 1 dome cemra installed & change bnc 1 cemera installed 1 cemra installed & video balun change 3 line intercom issue not solved 1 ccemra wire not found Fire panel zone open issue not solved |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                                                                                                                                                                                   |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| 24-11-2025 03:27:42                     | TauseephRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | B.904 VDP setting issue done and 1NVR All cameras off after all cameras proper working ok                                                                                                                                                                                |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| 20-11-2025 03:34:07                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Intercom 222/333 chalu 101 /108/103/107/104/105/205 lock configuration done 1 dome cemra installed & change bnc 1 cemera installed 1 cemra installed & video balun change 3 line intercom issue not solved 1 ccemra wire not found Fire panel zone open issue not solved |                                                                   |                                                                                       |           |           |                 |        |                     |              |                                                                                           |                     |              |                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |